



# Intel® Management and Security Status Application

User's Guide

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*June 5, 2008*

*Revision 0.8*

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Intel® Active Management Technology requires the computer system to have an Intel® AMT-enabled chipset, network hardware and software, as well as connection with a power source and a corporate network connection. Setup requires configuration by the purchaser and may require scripting with the management console or further integration into existing security frameworks to enable certain functionality. It may also require modifications of implementation of new business processes. With regard to notebooks, Intel AMT may not be available or certain capabilities may be limited over a host OS-based VPN or when connecting wirelessly, on battery power, sleeping, hibernating or powered off. For more information, see [www.intel.com/technology/platform-technology/intel-amt/](http://www.intel.com/technology/platform-technology/intel-amt/)

The original equipment manufacturer must provide TPM functionality, which requires a TPM-supported BIOS. TPM functionality must be initialized and may not be available in all countries.

Systems using Client Initiated Remote Access (CIRA) require wired LAN connectivity and may not be available in public hot spots or "click to accept" locations. For more information on CIRA visit <http://www.intel.com/products/centrino2/vpro/index/htm>

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## *Revision History*

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Revision Number	Description	Revision Date
0.8	Initial release.	June 2008

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# 1 *Introduction*

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This guide describes how to install and use the Intel® Management and Security Status Application, an application that displays information about a platform's Intel® Active Management Technology (Intel® AMT) and Intel® Trusted Platform Module (Intel® TPM) services.

The Intel® Management and Security Status Application icon indicates whether Intel® AMT and Intel® TPM are running on the platform. The icon is located in the system icon tray. By default, the notification icon is displayed every time Windows\* starts.

**Note:** The Intel® Management and Security Status Application icon is displayed only if Intel® AMT or Intel® TPM is enabled in the platform.



## 2 *System Requirements*

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To enable installation and use of the Intel® Management and Security Status Application, the following are required on the platform:

- Intel® AMT versions 4.x or 5.x.
- The LMS/SOL or Intel® TPM drivers. The Intel® Management and Security Status Application is bundled with these drivers. Installing either of these drivers also installs the application.
- The Intel® MEI driver.
- Windows \* XP or Windows Vista\* 32/64
- .NET Framework 2.0



### 3 *Installing and Running the LMS/SOL or Intel® TPM Drivers*

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The Intel® Management and Security Status Application is automatically installed and invoked when either the LMS/SOL driver or the Intel® TPM driver is installed. This section describes how to install these drivers.

**To install the LMS/SOL or Intel® TPM driver:**

1. Double-click **LMS\_SOL\setup.exe** or **TPM\setup.exe** to install the LMS/SOL driver or Intel® TPM driver, respectively. The Welcome window opens.







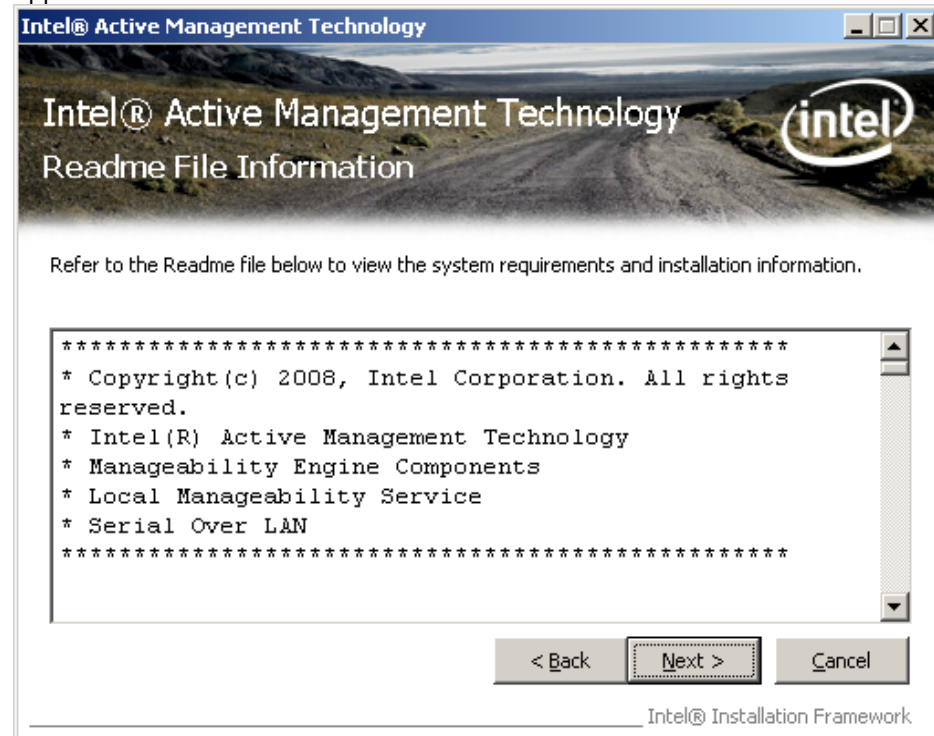
2. Click **Next**. The License window opens.



3. Read the license conditions and click **Yes** to accept them. Click **Next**. A Readme file displays system requirements and other information about the



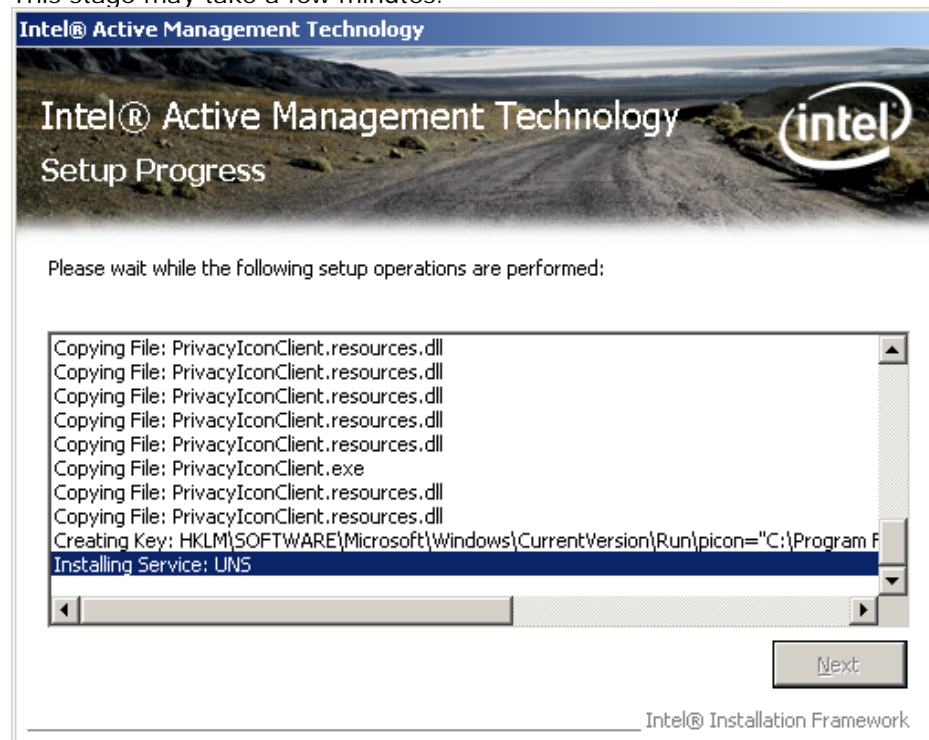
application.






4. Read the information in the Readme file and click **Next**. The installation begins, displaying its progress in the window.

**Note:** The installation process also installs Microsoft\* Windows .NET framework 2.0. This stage may take a few minutes.



5. When the installation is complete, click **Next** in the Setup Progress window, and click **Finish** in the Setup is Complete window.
6. To run the application, choose **Start > All Programs > Intel Management and Security > Intel Management and Security Status**. Alternatively, in the \LMS\_SOL\PICON or TPM\PICON directory, double-click the **PrivacyIconClient.exe** file to run the application.

### 3.1 Using the Intel® Management and Security Status Application

When the Intel® Management and Security Status Application is running, the Intel® Management and Security Status Application icon is visible on the status bar. 

**To view the Intel® Management and Security Status Application information:**

Double-click the icon, or right-click the icon and choose **Open**.

The following sections describe the information available in the application's tabs. Help is available by clicking either the Help button  or the **Learn more** link.

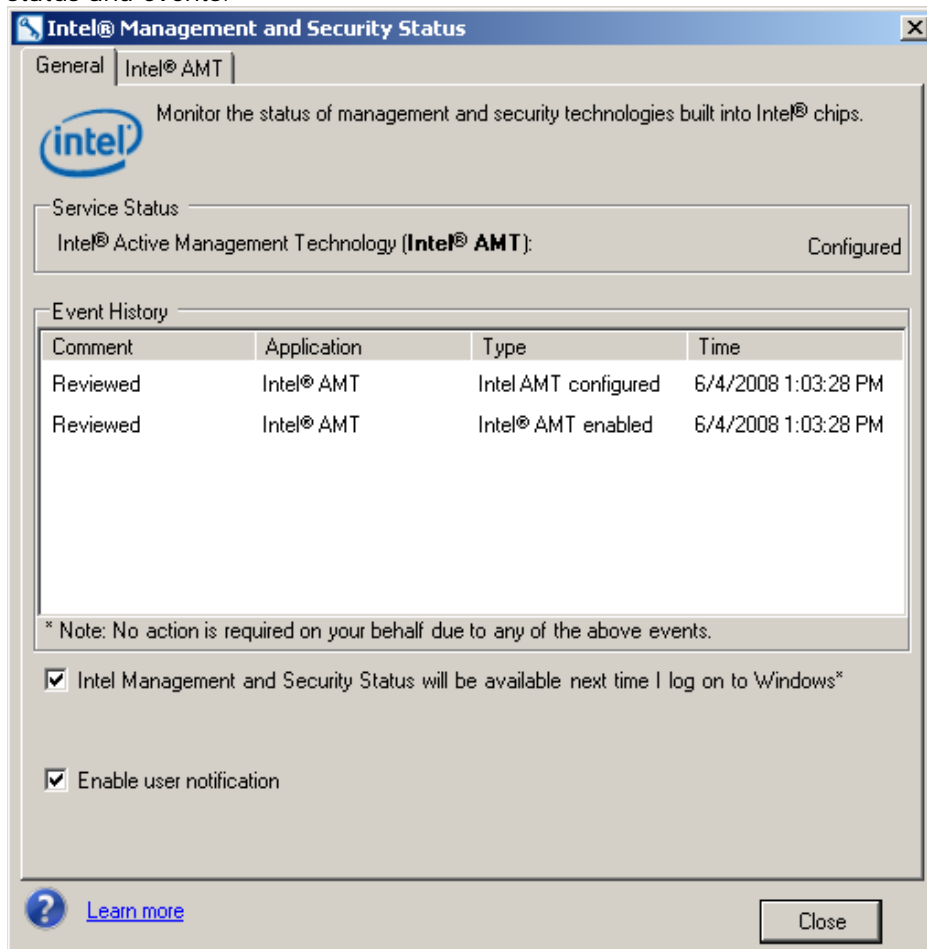


### To stop the Intel® Management and Security Status Application:

Right-click the icon and choose **Exit**.

## 3.1.1 General Tab

The **General** tab provides basic information about the Intel® AMT and Intel® TPM status and events.



Events and some of their details are displayed in the **Event History** box. These can be sorted by clicking on the relevant column header.

The status of Intel® AMT and Intel® TPM is displayed in the **Service Status** group box. The status may be one of the following:

- Intel® AMT: Configured/Unconfigured/Not detected/Unavailable.
- Intel® TPM: Operational/Not detected.

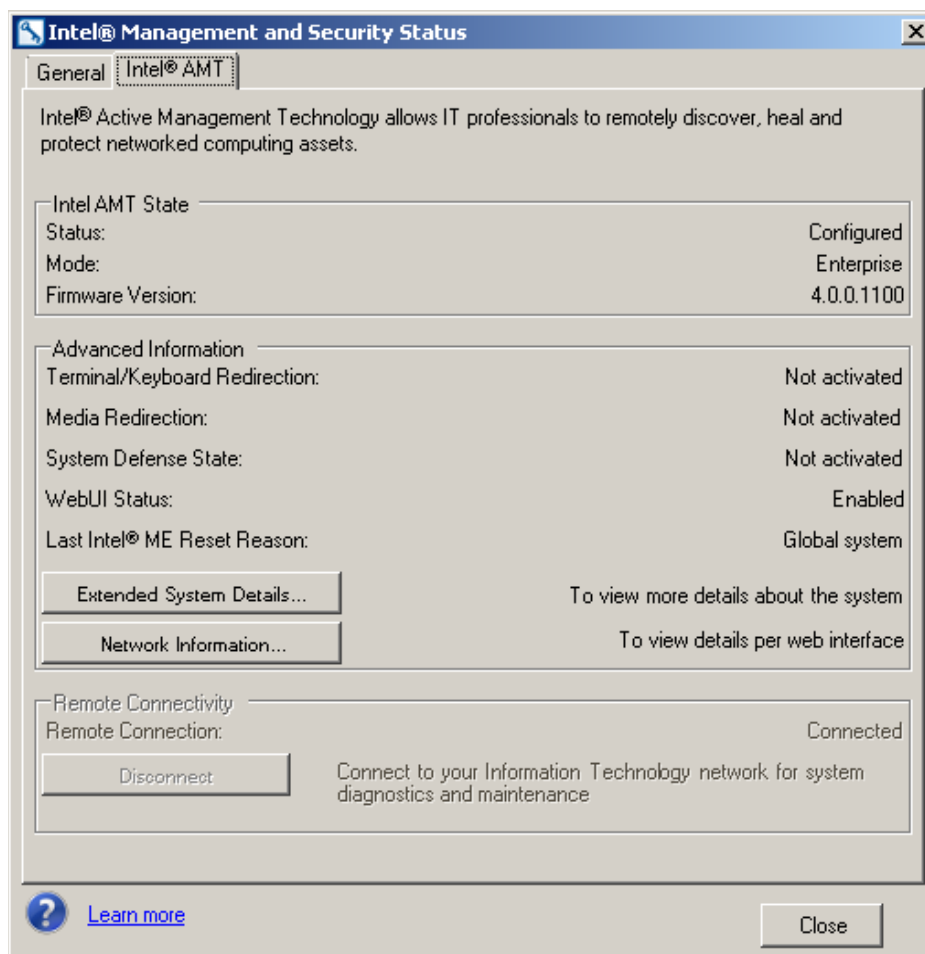


**Intel Management and Security Status will be available next time I log on to Windows:** Checking this box causes the Intel® Management and Security Status Application to be invoked, and the icon to be displayed, whenever you log on to Windows\*.

**Enable user notification:** Allow the Intel® Management and Security Status Application to display notification balloons in the notification area.

### 3.1.2 Intel® AMT Tab

Click the **Intel® AMT** tab to display Intel® AMT information.



#### 3.1.2.1 Intel AMT State

The following information is provided:

- **Status**

The operational status of Intel® AMT.

Possible values: Configured/Unconfigured/Not detected/Unavailable.



- **Mode**

The operational mode of Intel® AMT.

Possible values: Enterprise/Small business/Awaiting configuration/Disabled/Not detected.

- **Firmware Version**

The Intel® AMT firmware version.

### 3.1.2.2      **Advanced Information**

The following information is provided:

- **Terminal/Keyboard Redirection**

Indicates whether there are any open terminal/keyboard redirection sessions.

Possible values: SOL activated/not activated.

- **Media Redirection**

Indicates whether there are any open IDE redirection sessions.

Possible values: IDER activated/not activated.

- **System Defense State**

Indicates whether System Defense is currently active.

Possible values: Activated/Not activated.

- **WebUI Status**

Indicates whether a remote user can view or change Intel® AMT information via the Web UI.

Possible values: Enabled on TLS/Enabled/Not enabled.

- **Last Intel ME Reset Reason**

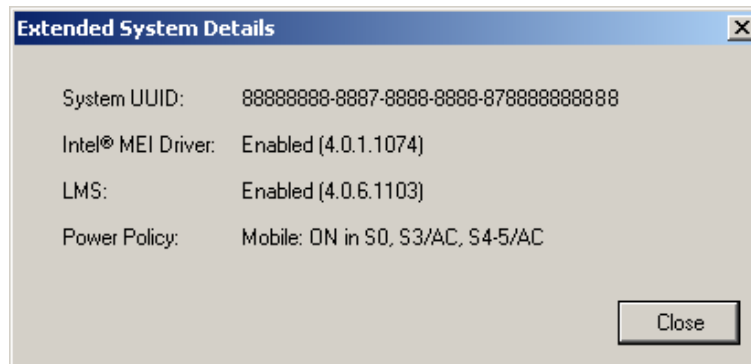
Displays the reason that the Intel® AMT was last reset.

Possible values: Intel AMT remote boot/Normal reboot.



- **Extended System Details button**

Clicking this button shows the following additional information about system functions.



- **System UUID**

The current System Unique Universal Identification. Standard System UUID presentation, such as, 03000200-0400-05AA-0006-000700080009

- **Intel® MEI Driver**

The version of the HECI driver.

States are: Enabled(x.x.x.x)/Disabled(x.x.x.x)/Uninstalled

- **LMS Driver**

The version of the LMS driver.

States are: Enabled(x.x.x.x)/Disabled(x.x.x.x)/Disabled(x.x.x.x)

- **Power Policy**

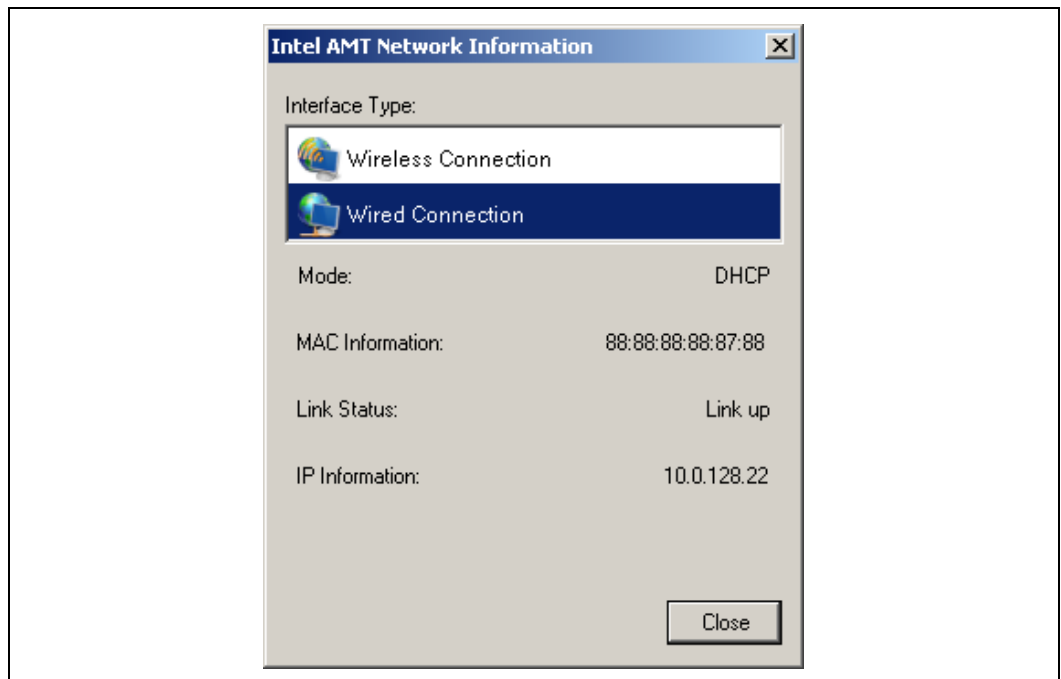
The power policies currently in place.

States are: Mobile: ON in S0, or any other power policy

Click **Close** to return to the **Intel® AMT** tab.



Click the **Network Information** button to display details regarding either wireless or wired connections present in the computer.



Under **Interface Type**, click either **Wireless Connection** or **Wired Connection** and information on the following items for the selected interface type is displayed:

- **Mode**

Possible values: Static/DHCP

- **MAC Information**

XX:XX:XX:XX:XX:XX – 88:88:88:0A:88:87

- **Link Status**

Whether the link is currently active.  
Possible values: Link down/Link up

- **IP Information**

x.x.x.x – 10.102.0.1

- **Configured for Wireless**

Possible values: Wireless disabled/Wireless enabled





### 3.1.2.3 Remote Connectivity

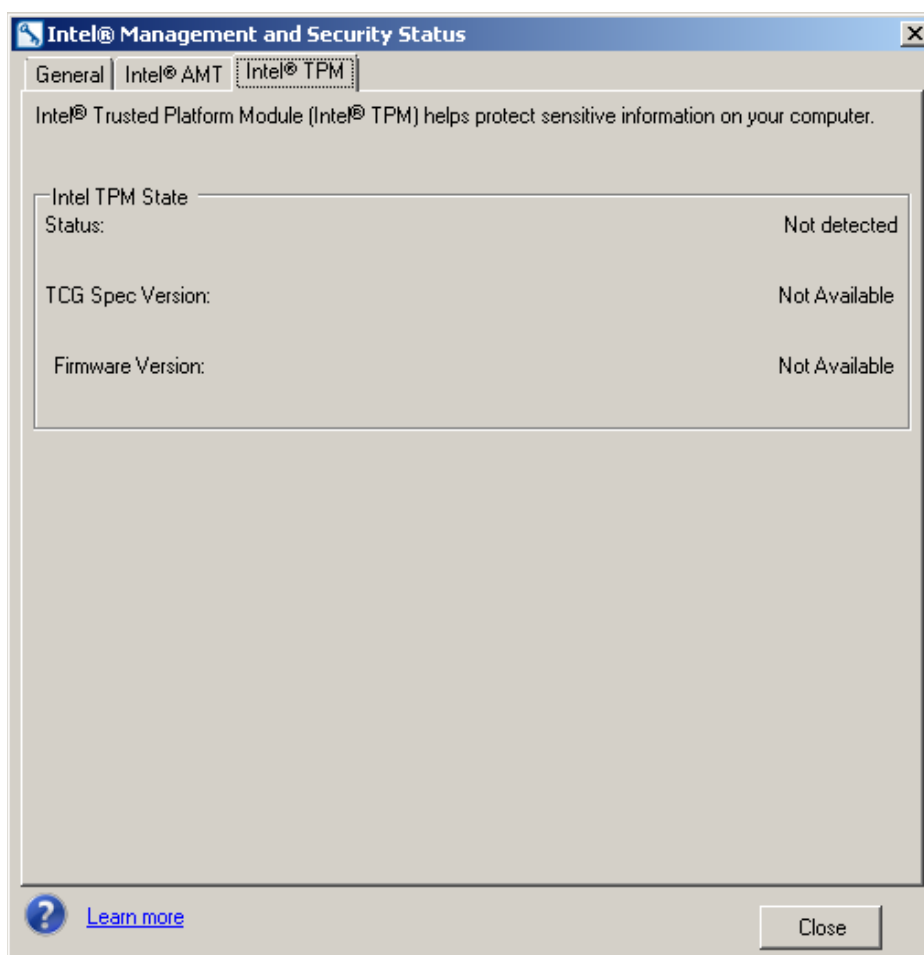
The remote Connectivity section deals with CIRA (Client Initiated Remote Access), which allows a user to connect the Intel® AMT system to the company's information technology network from an external internet connection.

Click the **Connect** button to create a tunnel from outside the network to a management console to enable remote diagnostics and repair.

### 3.1.3 Intel® TPM Tab

**Note:** The Intel® TPM tab is visible only if Intel® TPM is supported by the platform.

Click the **Intel® TPM** tab to view Intel® TPM information.



In the **Intel TPM State** group box, the following information is displayed:



- **Status** – The operational status of the Intel® TPM, comprising up to 3 parameters.

The displayed status is one of the following combinations:

- **Operational - Active ; Enabled ; Owned**
- **Operational - Active ; Enabled ; Not Owned**
- **Operational - Active ; Not Enabled; Owned**
- **Operational - Active ; Enabled ; Not Owned**
- **Operational - Not active ; Enabled ; Owned**
- **Operational - Not active ; Enabled ; Not Owned**
- **Operational - Not active ; Not Enabled; Owned**
- **Operational - Not active ; Enabled ; Not Owned**
- **Failed - Flash corrupted**
- **Failed - HW failure**
- **Failed - ME reset**
- **Failed - Unknown**
- **Not detected**

- **TCG Spec Version**

The Trusted Computing Group version with which this Intel® TPM is compliant.

- **Firmware Version**

The firmware version of the Intel® TPM.

## 3.2 Exiting the Application

To exit the application, right click on the Intel® Management and Security Status Application icon in the System tray and select **Exit**.

The following window is displayed.



Click **Yes** to automatically start the Intel® Management and Security Status Application when you next log on.