

# ***Sony Notebook User Guide***

**PCG-GR series**

The logo for the Sony W10 series, featuring a stylized blue 'W' followed by a blue dot and the number '10' in a blue sans-serif font.

**W10**

## Read this first

### Notice

© 2001 Sony Corporation. All rights reserved.

This manual and the software described herein, in whole or in part, may not be reproduced, translated, or reduced to any machine-readable form without prior written approval.

Sony Corporation provides no warranty with regard to this manual, the software, or other information contained herein and hereby expressly disclaims any implied warranties or merchantability or fitness for any particular purpose with regard to this manual, the software or such other information. In no event shall Sony Corporation be liable for any incidental, consequential, or special damages, whether based on tort, contract, or otherwise, arising out of or in connection with this manual, the software, or other information contained herein or the use thereof.

**Macrovision:** This product incorporates copyright protection technology that is protected by method claims of certain U.S. patents and other intellectual property rights owned by Macrovision Corporation and other rights owners. Use of this copyright protection technology must be authorized by Macrovision Corporation, and is intended for home and other limited viewing uses only unless otherwise authorized by Macrovision Corporation. Reverse engineering or disassembly is prohibited.

Sony Corporation reserves the right to make any modification to this manual or the information contained herein at any time without notice. The software described herein is governed by the terms of a separate user license agreement.

### Trademarks

Sony, DVgate, i.LINK™, Jog Dial Utility, ImageStation, PictureGear, PowerPanel, MovieShaker, Smart Capture, Sony Notebook Setup, UI Design Selector, VisualFlow, SonicStage, Memory Stick™ and the Memory Stick logo, VAIO and the VAIO logo are trademarks of Sony Corporation. The Microsoft, Windows®, the Windows® logo, Windows® Media and Outlook trademarks or registered trademarks of U.S. Microsoft Corporation in the U.S. and other countries.

i.LINK™ is a trademark of Sony used only to designate that a product contains an IEEE1394 connection.

Adobe® and Adobe® Acrobat® Reader are trademarks of Adobe Systems Incorporated.

QuickTime and the QuickTime logo are trademarks used under license. QuickTime is registered in the U.S. and other countries.

RealPlayer and RealJukebox are trademarks or registered trademarks of RealNetworks, Inc. in the U.S. and other countries.

PowerPanel is a trademark of Phoenix Technologies Corporation.

Symantec Norton AntiVirus is a trademark of Symantec Corporation.

All other names of systems, products and services are trademarks of their respective owners. In the manual, the ™ or ® marks are not specified.

Specifications are subject to change without notice.

All other trademarks are trademarks of their respective owners.

## Energy Star®

As an ENERGY STAR® Partner, Sony has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

The International ENERGY STAR® Office Equipment Program is an international program that promotes energy saving through the use of computers and their office equipment. The program backs the development and dissemination of products with functions that effectively reduce energy consumption. It is an open system in which business proprietors can participate voluntarily. The targeted products are office equipment such as computers, displays, printers, facsimiles and copiers. Their standards and logos are uniform among participating nations.

ENERGY STAR® is a U.S. registered mark.



## Safety information

### Owner's record

The serial number and model number are located on the bottom of your Sony notebook. Record the serial number and the model number in the spaces provided here. Refer to the model number and serial number if you call VAIO-Link.

Serial number: \_\_\_\_\_

Model number (product name in brackets):

PCG-884M (PCG-GR214EP) / PCG-883M (PCG-GR214MP) / PCG-882M (PCG-GR215MP) / PCG-881M (PCG-GR215SP)

## Warnings

### General

- Opening the unit, for whatever reason, could lead to damages that are not covered by the guarantee.
- To avoid electrical shock, do not open the cabinet. Refer servicing to qualified personnel only.
- To prevent fire or shock hazard, do not expose your VAIO notebook to rain or moisture.
- Avoid using the modem during a severe electrical storm.
- Do not use the modem or a telephone to report a gas leak in the vicinity of the leak.
- To change the backup battery, please contact your nearest Sony Service Center.
- Before you connect peripherals, turn off the computer and all peripherals.
- Connect the power cord only after connecting all cables.
- Turn on the computer only after turning off all peripherals.
- The magnetic properties of some objects can have serious consequences for your hard disk drive. They can erase the data on the hard disk drive and cause the computer to malfunction. Do not place your computer near or on any objects which emit magnetic fields, mainly:
  - TV sets

- ❑ Speakers
- ❑ Magnets
- ❑ Magnetic bracelets.

#### *Audio/video*

- ❑ Audio and picture distortion may occur if this equipment is positioned in close proximity to any equipment emitting electromagnetic radiation.

#### *Connectivity*

- ❑ Never install modem or telephone wiring during a severe lightning storm.
- ❑ Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- ❑ Be cautious when installing or modifying telephone lines.
- ❑ Use your notebook only with the supplied AC adapter. To disconnect your notebook completely from mains voltage, unplug the AC adapter.
- ❑ Please make sure that the socket outlet is easily accessible.
- ❑ Never touch uninsulated telephone wire or terminals unless the telephone line has been disconnected at the network interface.

#### *Optical disc drive*

- ❑ Misuse of the optical instruments supplied with your notebook can cause eye hazard. As the laser beam used in this product is harmful to eyes, do not attempt any disassembling process. For servicing, refer to qualified personnel only.
- ❑ There are visible and invisible radiations when the optical disc drive is open: avoid direct exposure to the laser beam.

## Regulatory information

This product conforms to the following European Directive:

1999/5/EC (radio equipment and telecommunications terminal equipment Directive).



This product complies with EN 55022 Class B and EN 55024 for use in following areas: residential, commercial and light-industrial.

This product has been tested and found compliant with the limits set out in the EMC Directive for using connection cables not longer than 3 metres (9.8 feet).

The optical disc drive is classified as a CLASS 1 LASER PRODUCT and complies with the Laser Product Safety Standard EN 60825-1. Repair and maintenance only by authorized Sony technicians. Improper repairs and use can create safety hazards.

**CLASS 1  
LASER PRODUCT  
TO EN 60825-1**

## Disposing of lithium ion batteries

- ❑ Do not handle damaged or leaking lithium ion batteries. Dispose of promptly and properly at end-of-life.
- ❑ Danger of explosion if the battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Discard used batteries according to the manufacturer's instructions.
- ❑ The battery pack used in this device may present a fire or chemical burn hazard if mistreated. Do not disassemble, heat above 60°C (140°F) or incinerate.
- ❑ Keep away from children.




- ❑ Your notebook is equipped with an internal backup memory battery. For changing this battery, please contact VAIO-Link:  
<http://www.vaio-link.com>
- ❑ In some areas the disposal of lithium ion batteries in household or business waste may be prohibited.
- ❑ Use the public collection system.

## Welcome

Congratulations on purchasing a Sony VAIO notebook. Sony has combined leading-edge technology in audio, video, computing and communications to provide you with state-of-the-art personal computing.

Here are just some of the features your VAIO notebook has to offer:

- ❑ **Exceptional performance** - Your PC includes a fast processor, a fast CD-RW/DVD-ROM drive\* or DVD-ROM drive\* and an internal modem.
- ❑ **Portability** - The rechargeable battery pack provides hours of use without AC power.
- ❑ **Sony audio and video quality** - A high-resolution LCD screen enables you to take advantage of today's advanced multimedia applications, games, and entertainment software.
- ❑ **Multimedia features** – Enjoy audio and video CDs.
- ❑ **Interconnectivity** – Your computer has Ethernet and i.LINK™ functionalities. i.LINK™ is a bi-directional digital interface for exchanging data.
- ❑ **Windows®** - Your system includes the Microsoft Windows® XP Professional operating system.
- ❑ **Communications** - Access popular online services, send and receive e-mails, browse the Internet, and more.
- ❑ **Excellent customer support** - If you are experiencing any problems with your computer, please check the VAIO-Link website for a possible solution:  
<http://www.vaio-link.com>  
Before contacting VAIO-Link, you may try to solve the problem by reading the User Guide or the manuals and help files for the peripherals or software.

 \* Depending on your model. See the **Specifications** chapter ([page 105](#)).



## Documentation pack

Your Documentation Pack contains printed information and online user guides on a Documentation CD-ROM.

### Printed documentation

The printed part of your documentation contains:

- ❑ A **Getting Started** brochure, where you will find a brief description of the items in your box, some specifications of your notebook, and how to setup your notebook;
- ❑ A **Customer Guide**, where you will find all the basic information you need to start using your notebook, as well as troubleshooting and VAIO-Link information;
- ❑ Your **Sony Guarantee conditions**;
- ❑ A **Safety Regulations** flyer;
- ❑ A **Modem Regulations** flyer.

### Online documentation

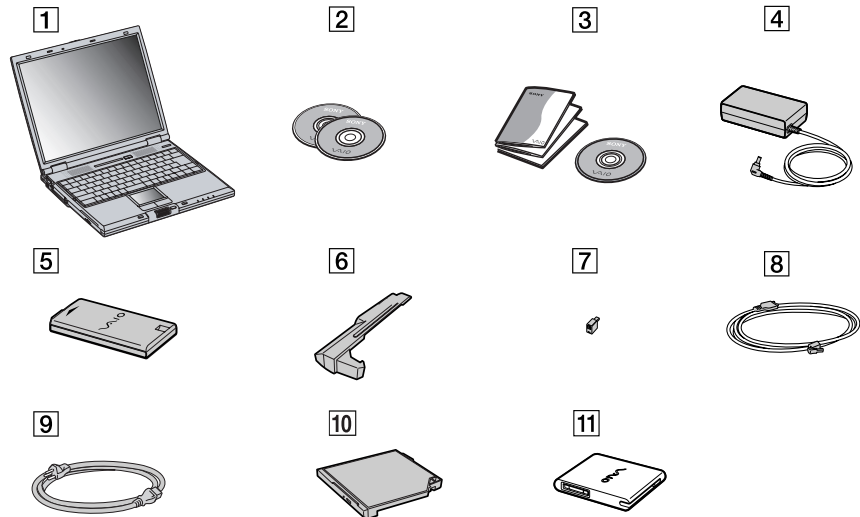
The Documentation CD-ROM contains the following references:

- 1 The Sony Notebook User Guide:
  - ❑ **Using Your Sony Notebook** shows you how to use the standard components of your system. In this part of the manual you will also find out what you can do with a **Memory Stick™**.
  - ❑ **Connecting Peripheral Devices** explains how you can add functionality by connecting various peripherals.
  - ❑ **Getting Help** explains the support options available to you, and offers basic troubleshooting tips.
  - ❑ **Precautions** provides facts and advice about using your notebook.
  - ❑ **Specifications** provides details on your computer, drivers and accessories.

- ❑ **Glossary** refers to terms used in this manual.
- 2 Refer to your **Software Guide** for information on the bundled software and the Sony applications.
    - ❑ **About the Software** is a short description of the features of the software pre-installed on your system.
    - ❑ **Customizing your notebook** explains how to configure your system and power management.
    - ❑ **Using the Product Recovery CD-ROMs** explains how to perform a system and application recovery.
  - 3 Consult the **Online Help** files of the software you are using for detailed information on features and troubleshooting.
  - 4 Refer to the Microsoft **Quick Start** manual for more information on Windows®.
  - 5 Go to <http://www.club-vaio.sony-europe.com> to find online tutorials about your favourite VAIO software.

## Your notebook and its accessories

The following hardware items are in the box:



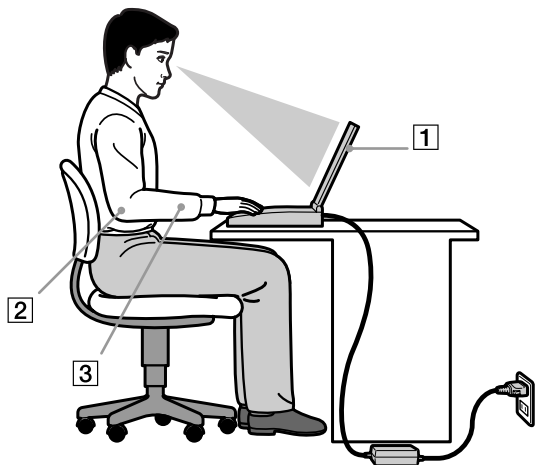
|   |                           |    |                               |
|---|---------------------------|----|-------------------------------|
| 1 | main unit                 | 7  | phone plug (country-specific) |
| 2 | product recovery CD-ROMs  | 8  | phone cable                   |
| 3 | documentation pack        | 9  | power cord                    |
| 4 | AC adapter                | 10 | DVD-ROM or CD-RW/DVD-ROM*     |
| 5 | rechargeable battery pack | 11 | USB floppy disk drive**       |
| 6 | weight saver              |    |                               |

\* Depending on your model. See the **Specifications** chapter.

\*\* Optional accessory

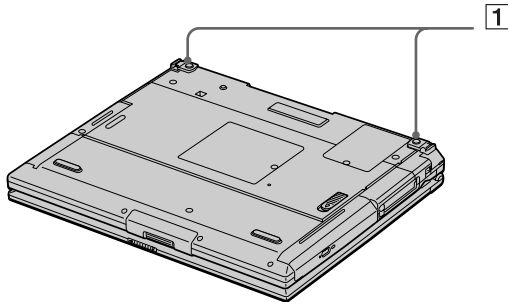
## Ergonomic considerations

You will be using your notebook as a portable device in a variety of environments. Whenever possible, you should attempt to take account of the following ergonomic considerations to both stationary and portable environments:



- ❑ **Position of your computer** – Place the computer directly in front of you (1). Keep your forearms horizontal (2), with your wrists in a neutral, comfortable position (3) while using the keyboard, touchpad, or external mouse. Let your upper arms hang naturally at your sides. Have breaks during sessions with your computer. Excessive use of the computer may strain muscles or tendons.
- ❑ **Furniture and posture** – Sit in a chair with good back support. Adjust the level of the chair so your feet are flat on the floor. A footrest may make you more comfortable. Sit in a relaxed, upright posture and avoid slouching forward or leaning far backwards.

- ❑ **Viewing angle of the computer's display** – Use the display's tilting feature to find the best position. You can reduce eye strain and muscle fatigue by adjusting the tilt of the display to the proper position. Adjust the brightness setting of the display as well.
- ❑ **Lighting** – Choose a location where windows and lights do not create glare and reflection on the display. Use indirect lighting to avoid bright spots on the display. You can also purchase accessories for your display that help reduce glare. Proper lighting adds to your comfort and work effectiveness.
- ❑ **Positioning an external display** – When using an external display, set the display at a comfortable viewing distance. Make sure the display screen is at eye level or slightly lower when you are sitting in front of the monitor.
- ❑ **Tilt stands** – Use the tilt stands (1) to place the computer at an angle that allows comfortable typing.

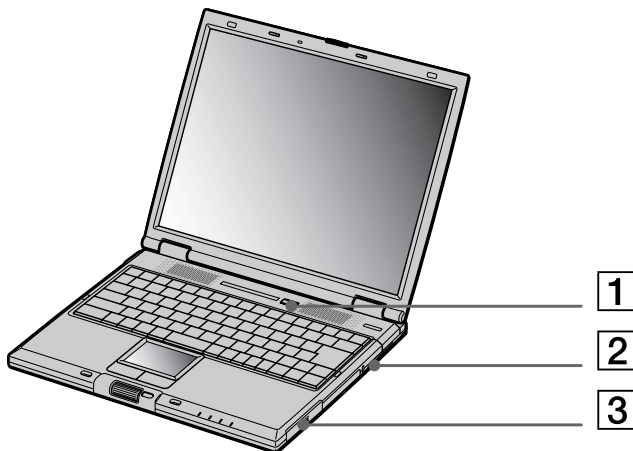


## Using your notebook

This section describes how to start using your computer and how to use your computer's internal and external devices.

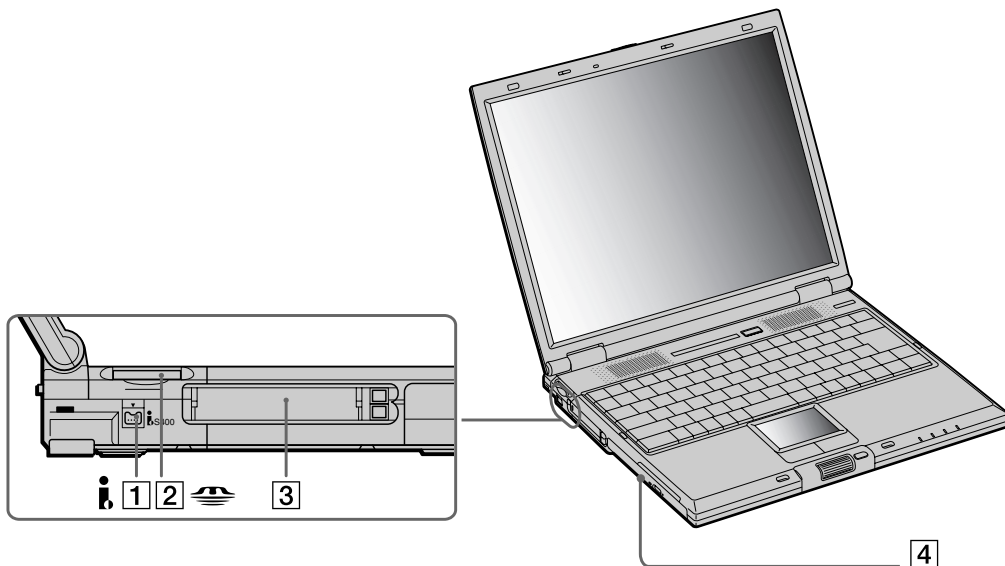
### Locating controls and connectors

#### Right



|   |                  |                           |
|---|------------------|---------------------------|
| 1 | power button     | <a href="#">(page 26)</a> |
| 2 | ventilation slot | <a href="#">(page 11)</a> |
| 3 | battery bay      | <a href="#">(page 19)</a> |

## Left

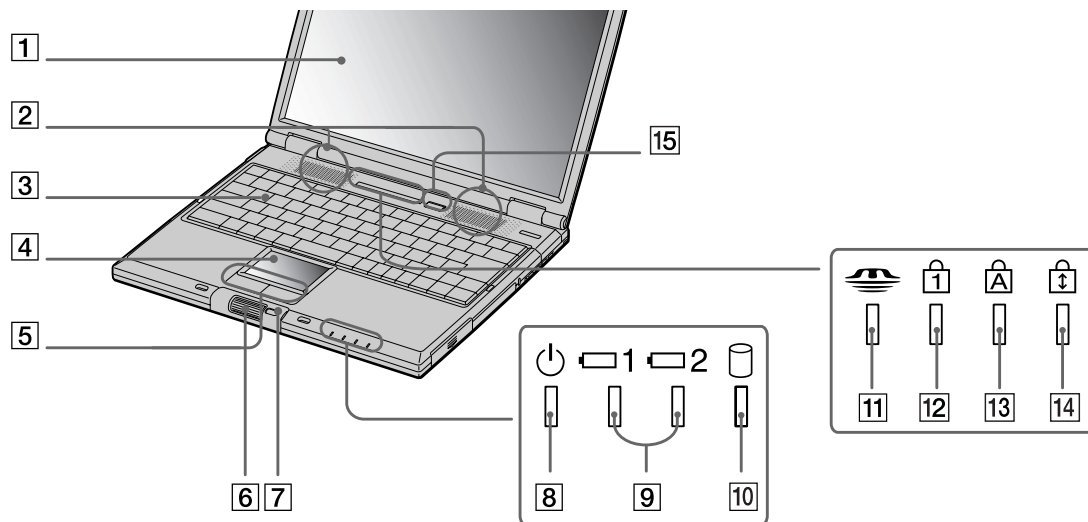


|   |  |                           |
|---|--|---------------------------|
| 1 | i.LINK™ (IEEE1394) S400 port   | <a href="#">(page 77)</a> |
| 2 | Memory Stick™ slot   | <a href="#">(page 46)</a> |
| 3 | PC Card slots  | <a href="#">(page 43)</a> |
| 4 | multi-purpose bay (for weight saver or second battery with weight saver or removable CD-RW/DVD-ROM drive* or DVD-ROM drive*) | <a href="#">(page 19)</a> |

\* Depending on your model.



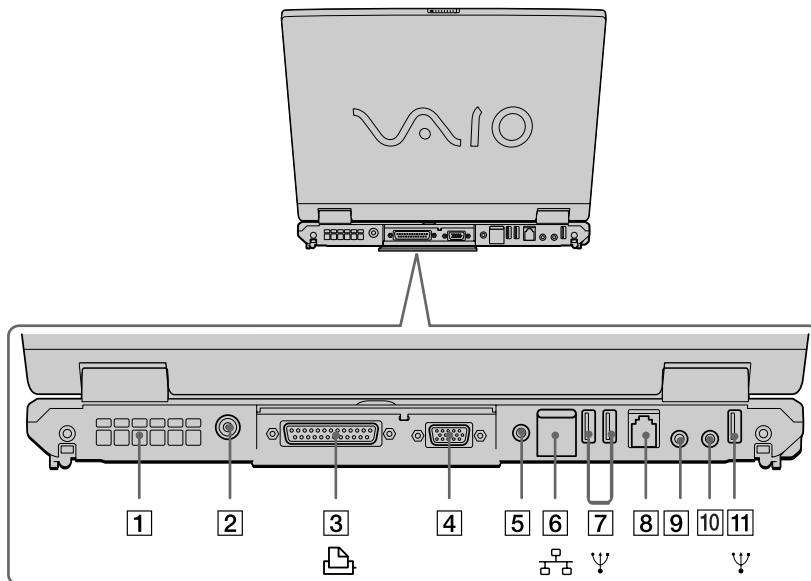
## Front




|   |                           |                           |    |                            |                           |
|---|---------------------------|---------------------------|----|----------------------------|---------------------------|
| 1 | LCD screen                | <a href="#">(page 99)</a> | 9  | battery 1 and 2 indicators | <a href="#">(page 33)</a> |
| 2 | speakers                  | <a href="#">(page 69)</a> | 10 | hard disk drive indicator  | <a href="#">(page 33)</a> |
| 3 | keyboard                  | <a href="#">(page 29)</a> | 11 | Memory Stick™ indicator    | <a href="#">(page 33)</a> |
| 4 | touchpad                  | <a href="#">(page 34)</a> | 12 | Num Lock indicator         | <a href="#">(page 33)</a> |
| 5 | left/right buttons        | <a href="#">(page 34)</a> | 13 | Caps Lock indicator        | <a href="#">(page 33)</a> |
| 6 | Jog Dial™                 | <a href="#">(page 35)</a> | 14 | Scroll Lock indicator      | <a href="#">(page 33)</a> |
| 7 | Back button for Jog Dial™ | <a href="#">(page 35)</a> | 15 | power button               | <a href="#">(page 26)</a> |
| 8 | power indicator           | <a href="#">(page 33)</a> |    |                            |                           |



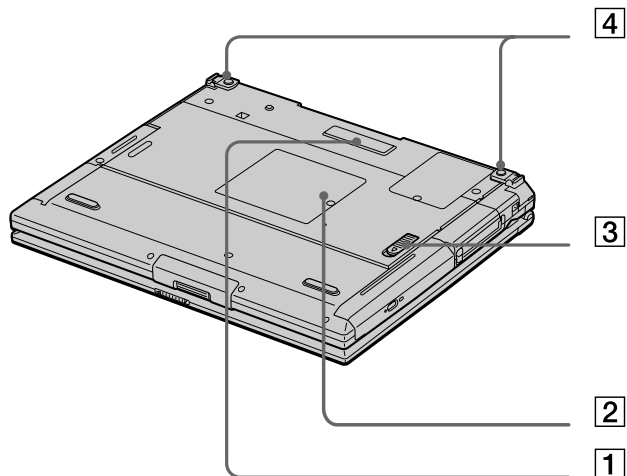
## Back



|    |  |                           |
|----|--|---------------------------|
| 1  | ventilation slot                                       | <a href="#">(page 11)</a> |
| 2  | DC In  | <a href="#">(page 18)</a> |
| 3  | printer connector                                      | <a href="#">(page 75)</a> |
| 4  | monitor/VGA connector                                  | <a href="#">(page 62)</a> |
| 5  | AV Out connector                                       |                           |
| 6  | Ethernet connector (network)                           |                           |
| 7  | 2 USB ports  | <a href="#">(page 72)</a> |
| 8  | modem connector  | <a href="#">(page 55)</a> |
| 9  | microphone connector                                   | <a href="#">(page 70)</a> |
| 10 | headphone connector for headphone or external speakers | <a href="#">(page 69)</a> |
| 11 | USB port   | <a href="#">(page 72)</a> |
|    |  |                           |

 There is a ventilation slot located on the left side of the back panel. Do not cover the ventilation slot when the computer is on.

## Bottom



|   |                                 |                           |
|---|---------------------------------|---------------------------|
| 1 | port replicator connector cover | <a href="#">(page 59)</a> |
| 2 | memory module cover             | <a href="#">(page 94)</a> |
| 3 | multi-purpose bay release lever | <a href="#">(page 19)</a> |
| 4 | tilt stands                     | <a href="#">(page 11)</a> |

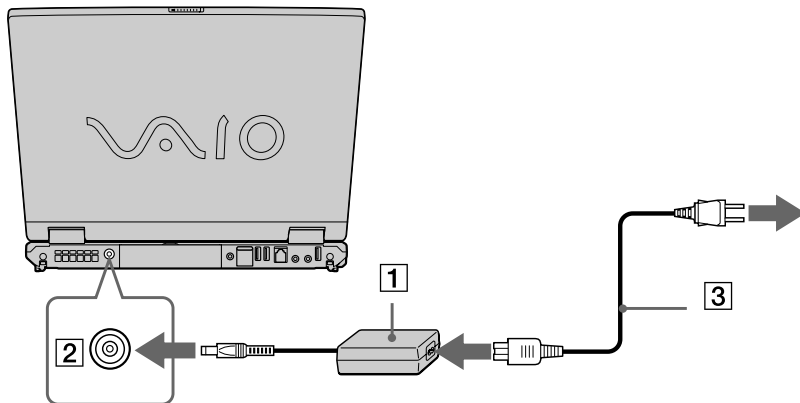
## Connecting a power source


You can use either an AC adapter or a rechargeable battery pack as a power source.

### Using the AC adapter

To use the AC adapter, proceed as follows:

- 1 Plug the cable attached to the AC adapter (1) into the DC In connector (2) on the computer.
- 2 Plug one end of the power cord (3) into the AC adapter.
- 3 Plug the other end of the power cord into an AC outlet.



 Use your notebook only with the supplied AC adapter.

To disconnect your notebook completely from mains voltage, unplug the AC adapter.

Make sure that the socket outlet is easily accessible.

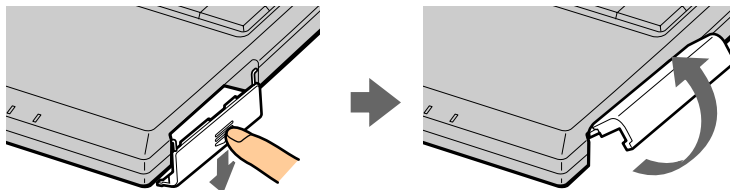
## Using the battery pack

You can use one or two batteries as a source of power. You can insert the second battery pack into the multi-purpose bay on the left side of the computer. Additional battery packs are available as a separate option. The battery pack supplied with your computer is not fully charged at the time of purchase.

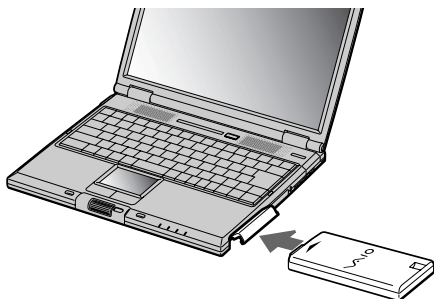
### Inserting the battery pack

To insert the battery pack, proceed as follows:


- 1 Open the cover of the battery bay.



- 2 Insert the battery pack with the label facing up into the battery bay on the right side of the computer.



- 3 Close the cover of the battery bay until it clicks.

 When the computer is directly connected to AC power and has a battery pack inserted in the battery bay, it uses power from the AC outlet.



### Charging the battery pack

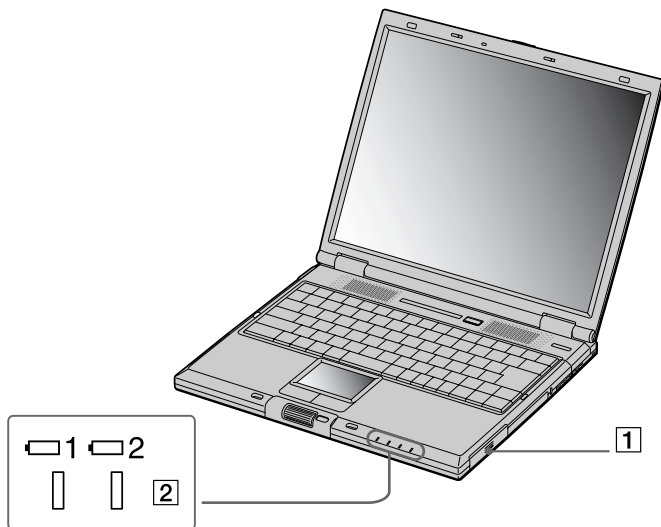
To charge the battery pack, proceed as follows:

- 1 Connect the AC adapter to the computer.
- 2 Insert the battery pack.

The computer automatically charges the battery (1) (the battery indicator (2) light flashes in a double blink pattern as the battery charges). When the battery is 85% full, the battery indicator light turns off. This process takes approximately three hours when the system is off / on. To charge the battery completely, continue charging for an additional hour.

There are two battery indicator lights on the computer:

- 1  indicates the status of the battery pack in the battery bay on the right side of the computer.
- 2  indicates the status of the battery pack in the multi-purpose bay on the left side of the computer.



| <i>battery indicator light status</i> | <i>meaning</i>                       |
|---------------------------------------|--------------------------------------|
| On                                    | The computer is using battery power. |
| Single blink                          | The battery is running out of power. |
| Double blink                          | The battery is charging.             |
| Off                                   | The computer is using AC power.      |



When the battery is running out of power, both the battery and power indicators blink.

Keep the battery pack in the computer while it is directly connected to AC power. The battery pack continues to charge while you are using the computer.

If the battery level falls below 10%, you should either attach the AC adapter to recharge the battery or shut down your computer and insert a fully charged battery.

You can extend battery life by changing the power management modes in the PowerPanel utility.

The battery pack supplied with your computer is a lithium ion battery and can be recharged any time. Charging a partially discharged battery does not affect battery life.

The battery indicator light is on while you use the battery pack as a power source. When the battery life is nearly depleted, the battery indicator starts flashing.

For some software applications and some peripheral devices, your computer may not enter **Hibernate** mode when battery life is low. To avoid loss of data when using battery power, you should save your data frequently and manually activate a power management mode, such as **Standby** or **Hibernate**.

When the computer is directly connected to AC power and has a battery pack inserted in the battery bay, it uses power from the AC outlet.


### Removing the battery pack

To remove the battery pack, proceed as follows:

- 1 Turn off the computer.
- 2 Open the cover of the battery bay.
- 3 Pull out the battery pack.



- 4 Close the cover of the battery bay.

 You may lose data if you remove the battery pack while the computer is on and not connected to the AC adapter or if you remove the battery while the computer is in **Standby** mode.

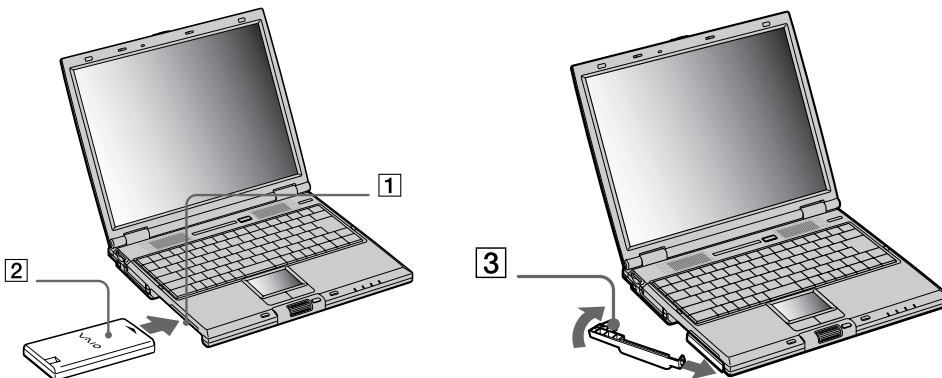
## Using the second battery pack

You can purchase a second rechargeable battery pack. With two battery packs, you can extend the time you use your computer with battery power. When using two battery packs, the battery pack you insert first, charges first. The battery pack you insert second, charges when the first battery pack is 85 percent full. You can monitor which battery pack is charging by observing the battery indicator lights.


### Inserting the second battery pack

To insert a second battery pack, proceed as follows:

- 1 If the weight saver or the optical disc drive is in the multi-purpose bay (1), remove it.
  - 2 Insert the battery pack (2) into the multi-purpose bay.
- The battery 2 indicator light turns on.



- 3 Attach the weight saver (3) to the computer to stabilize the battery pack.
- 4 Slide the eject lever on the bottom of the weight saver toward the front of the computer to lock it.

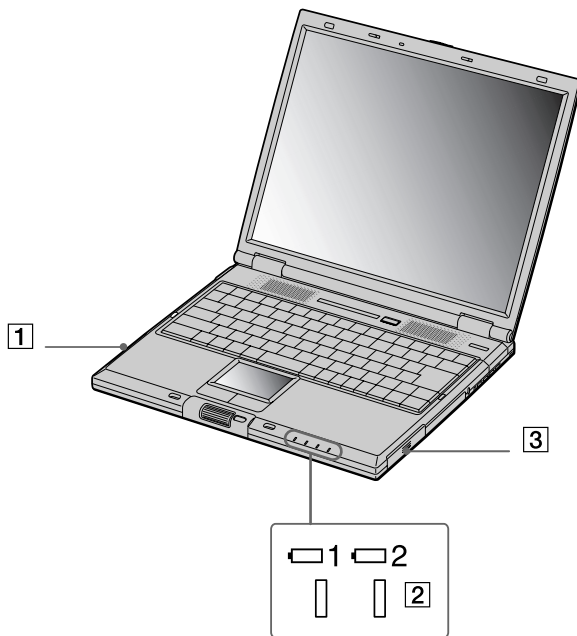
 If you attach two battery packs, you can remove one of them without shutting down the computer. When removing one battery pack, make sure that the other battery pack indicator is on. If the indicator of the battery pack you are going to remove is on, right click the battery icon in the system tray and click the **Switch Discharge Battery** option.



### Charging the second battery pack

To charge the second battery pack, proceed as follows:

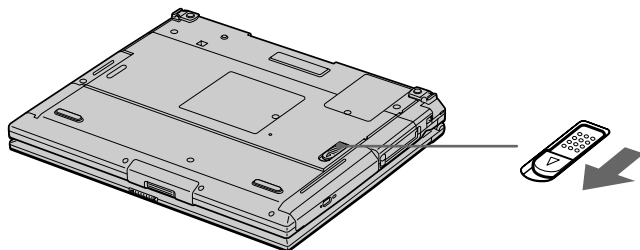
- 1 Keep the battery pack (1-3) in the computer while it is connected to AC power. The battery indicator (2) flashes while the battery is charging.
- 2 When the battery indicator stops flashing, the battery is fully charged.



### Removing the second battery pack

To remove the second battery pack, proceed as follows:

- 1 Slide the multi-purpose bay release lever on the bottom of the computer in the direction of the arrow.

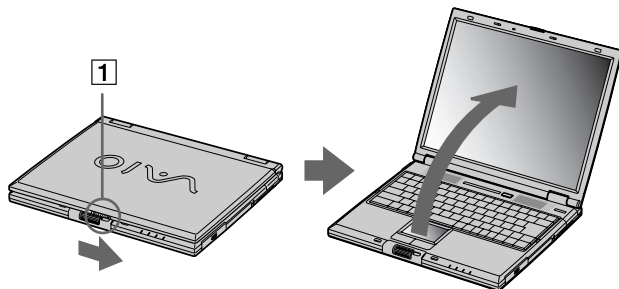


- 2 Remove the weight saver.
- 3 Pull out the battery pack.
- 4 Reinsert the weight saver.

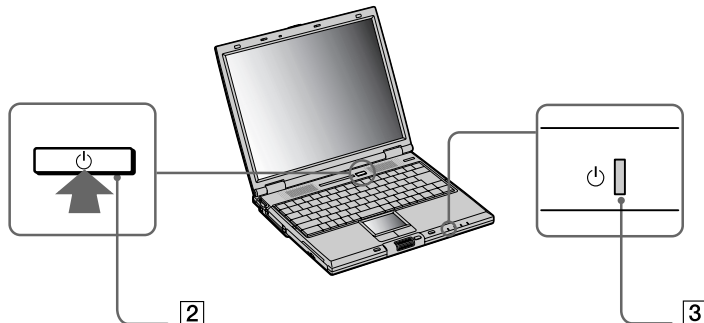
## Starting your notebook

To start your computer, proceed as follows:

- 1 Slide the LCD lock lever (1) in the direction of the arrow, and lift the cover.



- 2 Press the power button (2) of the computer until the green power indicator (3) light turns on.



- 3 If necessary, press **<Fn>+<F5>** to adjust the brightness controls for the LCD display. To increase the brightness, use the up or right arrow keys. To decrease, use the down or left arrow keys.

 **<Fn>+<F5>** is only possible if Windows<sup>®</sup> is running.


If you press the power button for more than four seconds, the computer will turn off.

## Shutting down your notebook

It is important that you shut down your computer properly so you do not lose unsaved data.

To shut down your computer, proceed as follows:

- 1 Click the **Start** button.
- 2 Click **Turn Off Computer**.  
The **Turn off computer** screen appears.
- 3 Click **Turn Off**.  
Wait for your computer to turn off automatically.  
The power indicator turns off.
- 4 Turn off any peripherals connected to your computer.

 Respond to any prompts warning you to save documents or to consider other users.

If you are unable to shut down your computer;

- Close all software in use.

- If applicable, remove the PC Card. To do so, double-click the **Safely Remove Hardware** icon in the taskbar. Select the hardware you want to unplug and click **Stop**.

- Disconnect any USB devices.

Press **<Alt>+<F4>** and select **Turn Off** from the screen that appears.

If this does not work, you can press the power button for more than four seconds. This will shut down the computer. This operation may result in loss of data.

If you want to shut down the computer for a short period only, you can save power by using the **Standby** mode. Go to the **Start** menu, select **Turn Off Computer**, and then click on **Stand By**.

## Registering your notebook

By registering your computer, you can take advantage of Sony's commitment to quality customer support and receive the following benefits:

- ❑ **VAIO-Link** – If you are experiencing any problems with your computer, you can check the VAIO-Link website for a possible solution:  
<http://www.vaio-link.com>
- ❑ **Guarantee** – Protect your investment. See the **Guarantee** sheet for the terms and conditions and refer to your **Customer Service Guide** for more information.


To register your Sony VAIO desktop, proceed as follows:

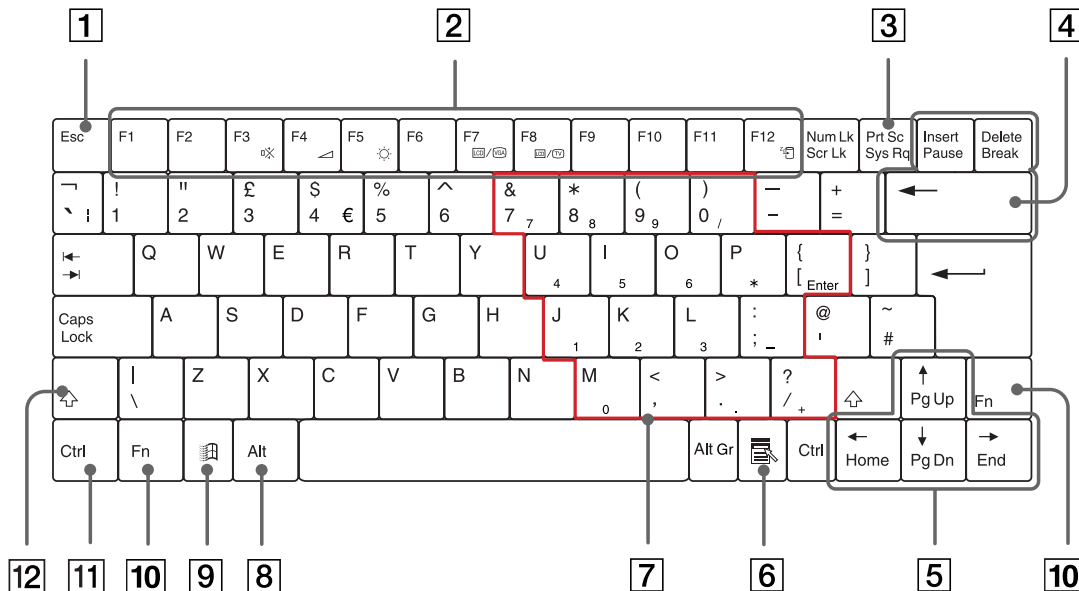
- 1 Click on the **VAIO Online Registration** icon in the **Start** menu.
- 2 Fill in your Registration card fields.
- 3 Scroll down to the bottom of the form and click **Send**.
- 4 Click **OK**.

 To access the online Registration Web page, you must have an Internet connection, connect your phone line and configure your modem.

## Using the keyboard

Your keyboard is very similar to a desktop computer's, but has additional keys that perform specific notebook-related tasks.

 The illustration shows the 84-key keyboard for 14" screen models (PCG-GR214EP/MP) only. 15" screen models (PCG-GR215MP/SP) have 87 keys, but the functions are the same.





### Keys

### Descriptions










Escape key (1)

The **<Esc>** (Escape) key is used to cancel commands.

| <i>Keys</i>   | <i>Descriptions</i>   |
|---|---|
| Function keys (2)   | The twelve function keys along the top of the keyboard are used to perform designated tasks. For example, in many applications, <F1> is the <b>Help</b> key. The task associated with each function key may vary from one application to the other.   |
| Print Screen key (3)  | The <Print Screen> key takes an electronic snapshot of the screen and moves it to the Windows® Clipboard. You can then paste the screenshot into a document and print it.   |
| Correction keys (4)   | The <Insert>, <Back Space> and <Delete> keys enable you to make corrections.  |
| Navigation keys (5)   | These keys enable you to move the cursor on the screen.   |
| Application key (6)  | The <b>Application</b> key displays a shortcut menu; pressing this key is equivalent to clicking the right mouse button.  |
| Numeric keypad area (7)   | Contains the keys found on a typical calculator. Use the numeric keypad area to type numbers or to perform mathematical calculations such as addition and subtraction. Note that you must press the <Num Lock> key to activate the numeric keypad. When you do so, the Num Lock indicator illuminates.  |
| Operator keys (8-11-12)   | Several keys are always used with at least one other key: <Ctrl>, <Alt>, and <Shift>. When held down with another key, the <Ctrl> (Control) and <Alt> (Alternate) keys offer another way to execute commands. For example, in many applications, instead of choosing the <b>Save</b> command from a menu, you can hold down <Ctrl> and press <S> (referred to as <Ctrl>+<S>). The <Shift> key is used to produce capital letters or special symbols such as @ and \$. |
| Windows® key (9)     | The key with the <b>Windows® logo</b> displays the Windows® Start menu; it is equivalent to clicking the <b>Start</b> button on the taskbar.  |
| <Fn> key (10)   | The <Fn> key is used in combination with other keys to execute commands.  |



## Combinations and functions with the Windows® key

### Combinations      Functions
















|   |  |
|---|--|
|  + F1          | Displays <b>Windows Help and Support</b> .   |
|  + Tab         | Switches the selected button on the taskbar.   |
|  + E           | Displays <b>Windows Explorer</b> .   |
|  + F           | Displays the <b>Search Results</b> window to find a file or folder. This is equivalent to selecting <b>Search</b> and then <b>For files or Folders</b> from the <b>Start</b> menu. |
|  + Ctrl + F    | Displays the <b>Search Results - Computers</b> window where you can locate other computers.  |
|  + M           | Minimizes all displayed windows.   |
| Shift +  + M   | Returns all minimized windows to their previous size.  |
|  + R           | Displays the <b>Run</b> window. This is equivalent to selecting <b>Run</b> from the <b>Start</b> menu.   |
| Fn +  + Insert | Displays the <b>System Properties</b> window. This is equivalent to double-clicking the <b>System</b> icon in the <b>Control Panel</b> .   |


## Combinations and functions with the <Fn> key

### Combinations/ Feature      Functions

|  |  |
|--|--|
| <Fn> +  (ESC): Standby        | Puts the system into <b>Standby</b> mode, a power management state. To return the system to the active state, press any key. |
| <Fn> +  (F3): speaker switch | Toggles the built-in speaker on and off.   |



| Combinations/ Feature   | Functions   |
|---|---|
| <Fn> +  (F4): speaker volume   | <p>Adjusts the built-in speaker volume.</p> <p>To increase volume, press &lt;Fn&gt;+&lt;F4&gt; and then  or </p> <p>To decrease volume, press &lt;Fn&gt;+&lt;F4&gt; and then  or </p>                     |
| <Fn> +  (F5): brightness control   | <p>Adjusts the brightness of the LCD.</p> <p>To increase lightness intensity, press &lt;Fn&gt;+&lt;F5&gt; and then  or </p> <p>To decrease light intensity, press &lt;Fn&gt;+&lt;F5&gt; and then  or </p> |
| <Fn>+  /  (F7)*: switch to the external display | <p>Toggles between the LCD, external display (connected to the monitor connector) and both LCD and external display. This function can only be used by the first user to log in. It will not work under a second user account.</p>  |
| <Fn> +  /  (F8)*                                | <p>Toggles between the LCD and both LCD and TV. This function can only be used by the first user to log in. It will not work under a second user account.</p>   |
| <Fn>+  (F12): Hibernate  | <p>Provides for the lowest level of power consumption. When you execute this command, the states of the system and of the peripheral devices are written to the hard disk and the system power is turned off. To return the system to its original state, use the power switch to turn on the power.</p>  |





 \* First you need to connect your external display, then you turn on your notebook. When you connect your external display when the computer is already on, you cannot use the key combination <Fn>+<F7> or <Fn>+<F8>.

Some functions are not available until Windows® is launched.

## Indicators

### Indicator





### Functions

|   |  |
|---|--|
| Power          | <b>Power on:</b> lights green.<br><b>Standby mode:</b> flashes amber.  |
| Battery 1      | Indicates the status of the battery inserted in the battery bay on the left side of the computer.              |
| Battery 2      | Indicates the status of the battery inserted in the battery bay on the right side of the computer.             |
| Memory Stick™  | Turns on when the <b>Memory Stick™</b> is in use. Turns off when the <b>Memory Stick™</b> is no longer in use. |

### Light

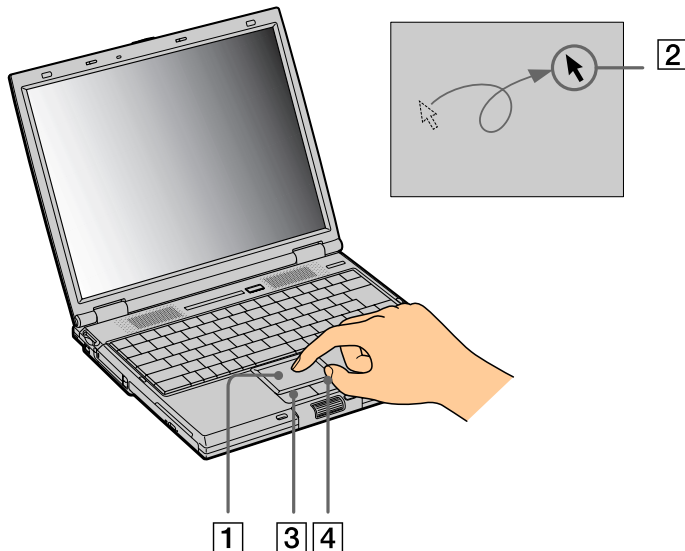
### On

### Off

|   |   |  |
|---|---|--|
|  hard disk   | Data is read from or written to the hard drive. Do not enter <b>Standby</b> mode or turn off the computer when this indicator light is on.                  | The hard drive is not being accessed.  |
|  Num Lock    | Turns on when the number keys in the numeric keypad are active.   | Turns off when the alphanumeric character keys in the keypad area are active.                                      |
|  Caps Lock   | Turns on when the characters appear in uppercase as you type. The <b>&lt;Shift&gt;</b> key lowers the case of typed characters when <b>Caps Lock</b> is on. | Turns off when the characters appear in lowercase as you type (unless you hold down the <b>&lt;Shift&gt;</b> key). |
|  Scroll Lock | Turns on when the screen scrolls differently (depends on the application, no effect in many applications).  | Turns off when the information moves across the display normally.  |

## Using the touchpad

The keyboard contains a cursor-pointing device, your touchpad (1). You can point to, select, drag, and scroll objects on the screen using the built-in touchpad.

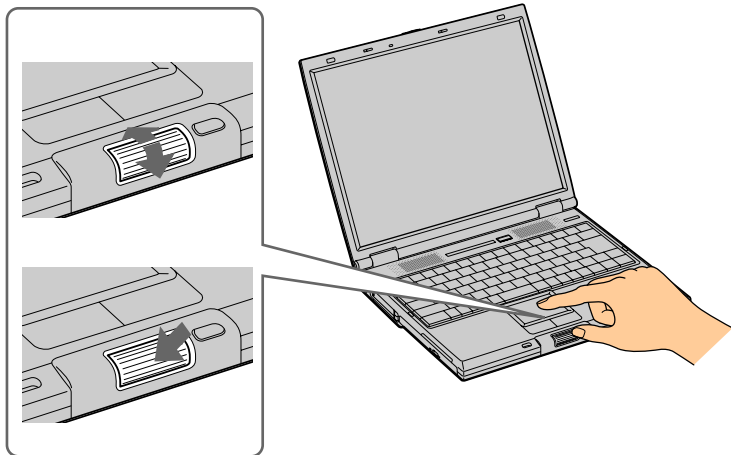


### Action Description

|              |   |
|--------------|---|
| point        | Slide one finger on the touchpad to place the pointer (2) on an item or object.   |
| click        | Press the left button (3) once.   |
| double-click | Press the left button twice.  |
| right-click  | Press the right button (4) once. In many applications, this action displays a shortcut menu.  |
| drag         | Slide one finger while pressing the left button.  |
| scroll       | Move your finger along the right edge of the touchpad to scroll vertically. Move your finger along the bottom to scroll horizontally. (The scroll function is available only with applications that support a touchpad scroll feature.) |

## Using the Jog Dial™

Your computer is equipped with a **Jog Dial™** with **Back** button on your computer, near the touchpad. You can turn and/or press the Jog Dial™ to scroll the window, select software, adjust the internal speaker volume, etc.






The Jog Dial™ window is always displayed on the screen. This window has two modes: Launcher mode and Guide mode.



The Jog Dial™ window is in Launcher mode until you start an application or the Jog Dial™ window becomes active. When an arrow appears next to an item in the Jog Dial™ window, you can display a submenu for that item by selecting it and pressing the Jog Dial™.



The Jog Dial™ window switches to Guide mode when you start an application and its window becomes active. Depending on the application, the Jog Dial™ window displays different commands that you can select or execute by rotating or pressing the Jog Dial™.

 You can adjust the size of the Jog Dial™ window or close it. To display the Jog Dial™ window, double-click  or  in the system tray.

To use the Jog Dial™ in Launcher mode, proceed as follows:

- 1 Click the **Jog Dial™** window or press the Jog Dial™ while pressing the **<Ctrl>** key to switch to Launcher mode.
- 2 Turn the Jog Dial™ to select an item, then press the Jog Dial™. The Jog Dial™ window switches to Guide mode, and shows the Jog Dial™ function.



- 3 Turn or press the Jog Dial™ to use the Jog Dial™ function.
- 4 To select another item, switch to Launcher mode and repeat this procedure.
- 5 Use the **Back** button on the right of the Jog Dial™ to go back to the previous state of the Jog Dial™ window.

### *Software supporting Jog Dial™*

If the Sony software supporting the Jog Dial™ control is active, you can use Jog Dial™ control functions allocated to each software.

### *Software not supporting Jog Dial™*

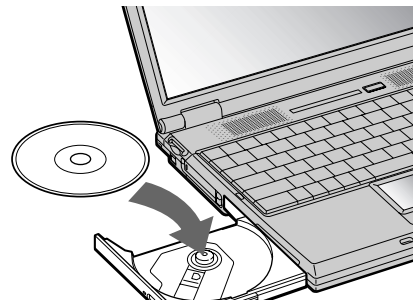
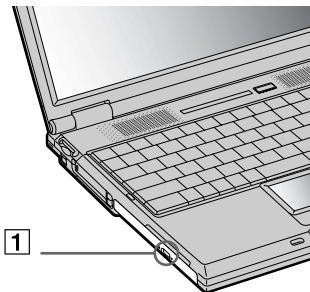
If the software in use does not support the Jog Dial™ control, you can scroll the window or adjust the window size.

### *Using the CD-RW/DVD-ROM drive or DVD-ROM drive*

Depending on your model, your computer is equipped with a CD-RW/DVD-ROM drive or DVD-ROM drive.

To insert a disc, proceed as follows:

- 1 Turn on the computer.
- 2 Press the eject button (1) to open the drive.  
The tray slides out.



- 3 Place a disc in the middle of the tray with the label side facing up until the disc clicks into place.

#### 4 Close the tray by pushing it gently.



When the computer is in **Standby** or **Hibernate** mode, you cannot insert or remove a disc.

Be sure to seat the disc firmly over the disc drive hub fingers. If you do not seat the disc firmly, you could damage your disc drive and you may not be able to open the tray.

When you finish using a disc, wait until the LED indicator turns off and then press the eject button to remove the disc.

If the disc does not come out when you press the eject button, go to **My Computer**. Select the drive, click the right button of your mouse and select **Eject**. If it still does not work, turn off the computer and insert a thin, pointed object into the manual eject hole.

### *Using the CD-RW function*

Depending on your model, your notebook is equipped with a CD-RW/DVD-ROM drive.

To burn CDs, you can use CD-RW and CD-R discs:

- ❑ The **CD-RW** (CD-ReWritable) disc is a data memory medium that can be used to write, erase and rewrite a program or other data.
- ❑ The **CD-R** (CD-Recordable) disc is a data memory medium that can be used to write a program or other data, but once only.

To achieve optimum performance when writing data on a CD-RW disc, follow these recommendations:

- ❑ Before writing to a new CD-RW, you must first format the disc. If you do not format the disc, your computer will not recognize it.
- ❑ To make a CD-R's data readable on a CD-ROM drive, you need to close the session when you eject it. To complete this process, follow the instructions included with your software.
- ❑ Only use circular discs. Do not use discs with any other shape (star, heart, card, etc.), as this may damage the CD-RW drive.
- ❑ Do not strike or shake the computer while writing data to a disc.
- ❑ For optimal writing speed, deactivate the screensaver before writing data to a disc.



- ❑ Memory-resident disc utilities may cause unstable operation or data loss. Deactivate these utilities before writing data to a disc.
- ❑ When using a software application to burn CDs, be sure to exit and close all other applications.
- ❑ Exit anti-virus software before writing data to a disc.
- ❑ Never touch the surface of the disc. Fingerprints and dust on the surface of a disc may cause writing errors.

### *Using the DVD function*

To achieve optimum performance when playing **DVD-ROM** discs, you should follow these recommendations.

- ❑ You can play DVDs using the DVD-ROM drive and the WinDVD software. See the help file on the WinDVD software for details.
- ❑ Your computer should not be connected to the port replicator while playing DVD movies or using DVD applications.
- ❑ Close all open applications before playing a DVD-ROM movie.
- ❑ When playing DVD movies on battery power, set the power management profile to DVD. With other profiles, the movies can be choppy.
- ❑ Do not switch power saving modes while playing a DVD video.
- ❑ If the virus checker is active, you need to disable it.
- ❑ Do not use resident disc utilities or resident utilities to speed up the access of discs, because they may cause the system to become unstable.
- ❑ Make sure that the screensaver is deactivated.
- ❑ Depending on the display setup properties you selected, you may use the **<Fn>+<F>** command to expand the screen to full screen size.

- ❑ Region codes indicators are labeled on the DVD discs to indicate in which region and on what type of player you can play the disc. Unless a '2' (Europe belongs to region '2') or 'all' (this means that you can play this DVD everywhere in the world) is labeled on your DVD disc or on the packaging, you cannot play the disc on this player.
- ❑ Do not try to change the region code settings of the DVD-ROM drive. Any difficulties caused by changing the region code settings of DVD-ROM drive are out of warranty.
- ❑ When a DVD video disc is inserted in the DVD-ROM drive, you cannot toggle between LCD and TV by pressing **<Fn>+<F8>**.
- ❑ When a TV is connected, a part of the video screen will not appear with the factory settings. Adjust the display resolution to 640x480.

### Using the weight saver

The weight saver protects the multi-purpose bay when it is empty, and secures the second battery or the CD-RW/DVD-ROM drive or the DVD-ROM drive when they are installed in the multi-purpose bay.

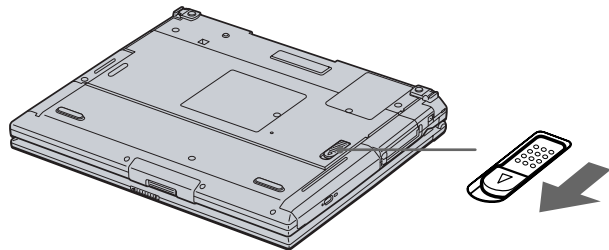
To attach the weight saver, proceed as follows:

- 1 If another device is in the multi-purpose bay, remove the device.
- 2 Slide the weight saver in the direction of the arrow until it clicks into place.



To remove the weight saver, proceed as follows:

- 1 Slide the multi-purpose bay release lever on the bottom of the computer in the direction of the arrow.
- 2 Remove the weight saver.



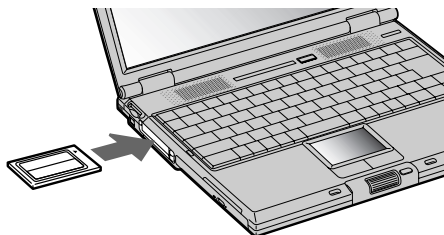
## Using PC Cards

Your computer includes two PC Card slots (1-2). PC Cards allow you to connect portable external devices.


### Inserting a PC Card

To insert a PC Card, proceed as follows:

- 1 Insert the PC Card into one of the PC Card slots with the front label facing up.



- 2 Gently push the PC Card slot into the connector.  
The PC Card is automatically detected by your system.  
The **Safely Remove Hardware** icon appears in the system tray.

 Some devices may not function properly if you repeat **Returning to Normal mode** from **Standby mode** or **Hibernate mode**.  
The computer will return to its original state if you restart it.

The PC Card slots can accommodate (at the same time) two Type I, two Type II or one Type III PC Card. These slots are compatible with Card Bus ports.  
Use the lower slot for PC Type III cards.

Some PC Cards may require you to disable idle devices when using the PC Card. You can use Sony Notebook Setup to disable devices.

Be sure to use the most recent software driver provided by the PC Card manufacturer.

If an "!" mark appears on the **Device Manager** tab in the **System Properties** dialog box, remove the software driver and then reinstall it.

You do not need to shut down the computer before inserting or removing a PC Card.

Do not force a PC Card into the slot. It may damage the connector pins. If you have difficulty inserting a PC Card, check that you are inserting the PC Card in the correct direction. See the manual supplied with your PC Card for more information on use.

For some PC Cards, if you alternate between **Normal** power operation and **Standby** or **Hibernate** power management modes while the card is inserted, you may find that a device connected to your system is not recognized. Reboot your system to correct the problem.

Do not carry your notebook while touching the head of a PC Card, as pressure or shock may damage the connector pins.

### Removing a PC Card

Follow the steps below to remove the PC Card while your computer is on. If it is not removed properly, your system may not work properly. If you want to remove a PC Card when your computer is off, skip steps 1 to 7.

To remove a PC Card, proceed as follows:

- 1 Double-click the **Safely Remove Hardware** icon in the system tray.  
The **Safely Remove Hardware** dialog box appears.
- 2 Select the hardware you want to unplug.
- 3 Click **Stop**.
- 4 In the **Stop a Hardware Device** dialog box, confirm that the device can be safely removed from the system.
- 5 Click **OK**.  
A dialog box appears, explaining that it is safe to remove the device.
- 6 Click **OK**.
- 7 Click **Close**.
- 8 Push the PC Card release button so that the release button pops out.
- 9 Push the PC Card release button a second time so that the PC Card pops out.
- 10 Gently take hold of the Card and pull it out of the slot.



If you unplug the PC Card from the computer when it is still turned on, your system might crash and you might lose data that you did not save before.

Before you remove the PC Card, click the PC Card icon in the taskbar and close the card. Close any applications that use the PC Card before removing the card. Otherwise, data may be lost.

While the card is inserted, your computer may not enter the **Hibernate** power management mode. It may enter **Standby** mode. It is recommended that you remove the card when your computer enters **Hibernate** mode by pressing the **<Fn>+<F12>** keys.

Some PC Cards or their functions may not be compatible with this computer.

## Using the Memory Stick™

Your VAIO notebook is designed to support the Memory Stick™. The Memory Stick™ is a compact, portable, and versatile device especially designed for exchanging and sharing digital data with compatible products. Because it is removable, it can be used for external data storage.

Use the flash memory technology to download anything that can be converted into digital data, such as pictures, music, words, sounds, movies and photographs.

Foreseen as the universal data storage device of the future, the Memory Stick™ can already be used with an ever-increasing range of compatible products, including:

- ❑ Audio systems
- ❑ Visual devices
- ❑ VAIO products
- ❑ CLIE handhelds
- ❑ Mobile phones.

There are currently two different types of Memory Stick™:

- ❑ The generic Memory Stick™, coloured blue.
- ❑ The MagicGate Memory Stick™, coloured white.

 You can purchase Memory Sticks™ from the Sony Style website (<http://www.sonystyle-europe.com>), or from your local Sony dealer.

## Why Memory Stick™?

Sony's vision is to expand the world of communication, promoting the portability of digital data. The Memory Stick™ is the resulting medium, through which digital devices can be instantly connected. With it, you can download data from any compatible device, then transfer it to another in a single and instant transfer.

The main advantages of the Memory Stick™ are its:

- ❑ **Compactness:** with dimensions of just 21.5 mm (W) x 2.8 mm (H) x 50 mm (D), compatible products can also be small, lightweight and attractive in their design.
- ❑ **Capacity:** Its data capacity far exceeds that of a floppy disk.
- ❑ **Security:** its lock option means you can protect your data from accidental erasure.
- ❑ **Versatility:** memory capacity ranges from 4MB up to 128MB (the equivalent capacity of 88 floppy disks).
- ❑ **Reliability:** by way of protecting the hardware and its contents, the number of terminals is reduced to only 10 pins. This, and the overall robust structure of the stick, gives it a longer lifespan than other storage devices.
- ❑ **Durability:** the same Memory Stick™ can be used thousands of times.
- ❑ **Forward compatibility:** the Memory Stick's™ current format is designed to be compatible with future products and higher capacity Memory Sticks™.

### *The future of Memory Stick™*

Memory Stick's™ potential is virtually unlimited, with the number of **compatible products** increasing rapidly in both personal and professional spheres.

The introduction of the 256 MB and 512 MB Memory Stick™ is anticipated in 2002, and a 1 gigabyte **capacity** Memory Stick™ is expected in 2003. Additionally, the native transfer speed of the Memory Stick™ will be increased to accommodate the increasing capacity. By the end of 2002, Memory Stick's™ **transfer speed** will be increased by eight times to a maximum of 20MB/sec.



## Generic Memory Stick™

The original Memory Stick™, blue in colour, can be used to record image data taken with digital still cameras, etc. or data from the PC. With it, you can record, play back and transfer various kinds of data at any given time.



Because it is easy to remove and transport safely, you can use Memory Stick™ anywhere by inserting it into any compatible device to transfer and share the information you have saved.

For you, this means you can expand the capabilities of your VAIO computer in the following scenarios:

- ❑ With your still digital camera, share your holiday pictures instantly by e-mail.
- ❑ From your handycam to your VAIO, make the most of your captured moments with the VAIO's movie editing tools.
- ❑ Carry pictures on you by copying image files from the Internet to your VAIO and then to your CLIE handheld.
- ❑ With your voice recorder, add your voice to e-mails so your tone is never misunderstood.

The blue Memory Stick™ is currently available with a 4MB, 8MB, 16MB, 32MB, 64MB or a 128MB memory (the equivalent capacity of 88 floppy disks).

 Generic Memory Sticks™ cannot be used with the Memory Stick™ Walkman, or with data that is protected by copyright.

## MagicGate Memory Stick™


The MagicGate Memory Stick™, white in colour, records PC and image data just like its blue counterpart; the difference is it uses the MagicGate copyright protection technology.




With this type of Memory Stick™, also called the MG Memory Stick™, you can enjoy the following features:

- ❑ 32MB, 64MB and 128MB capacity versions.
- ❑ Storage of up to 120 minutes of audio data.
- ❑ Download and save:
  - ❑ digital music
  - ❑ pictures
  - ❑ movies, and more.
- ❑ Combine data files to add music to your home movies, for example.
- ❑ Transfer and share data between several digital products.
- ❑ MagicGate Copyright Protection Technology.
- ❑ SDMI (Secure Digital Music Initiative) Compliance.
- ❑ OpenMG Jukebox/SonicStage software.

So that you further distinguish a MagicGate Memory Stick™ from a generic one, look for:

- ❑ the  logo printed on it and a protruding dot located on the back.

 MagicGate is a copyright protection technology that complies with the standards set by SDMI (Secure Digital Music Initiative, an organization working to draw up industry standard specifications in order to protect copyrights of digital music).

The  logo indicates the copyright protection system devised by Sony. It is not meant to guarantee compatibility with other media.

### *MagicGate*

MagicGate refers to the copyright protection technology used by the MagicGate Memory Stick™ and other MagicGate Memory Stick™ compatible devices.

The Memory Stick™ Walkman and MagicGate Memory Stick™ work together to check the data and ensure it complies with copyright protection.

If no problems are detected, the data is exchanged in encrypted form; if authentication is not passed, data cannot be exchanged or played back.

### *SonicStage and OpenMG technology*

This is a copyright protection technology that is used to manage the digital music content downloaded to the PC from CDs, the Internet and/or other sources.

Software installed on the PC records music content in encrypted form onto the hard disk. As well as allowing you to enjoy music on the PC, this technology protects against unauthorized distribution on the Internet. Since it is compatible with MagicGate, you can use SonicStage and OpenMG technology to transfer music that you have downloaded onto your PC to your MG Memory Stick™, and playback on other Magic Gate-equipped devices and media.

### *Copyright protection*

People who create artistic works such as music are entitled to a "copyright", meaning that they have exclusive rights to dictate how their work is used. When they are created, artistic works are automatically protected by a copyright without having to submit notification or registration, and may not be used without the permission of the person who created the work.

In the music world, however, illegal acts of distributing music without the permission of the artist,

particularly on the Internet, have recently been on the increase. That is why the Recording Industry Association of America (RIAA) took the initiative to organize a forum called Secure Music Digital Initiative (SDMI) to study technology for protecting copyrights during the electronic distribution of music. Sony offers the MagicGate Memory Stick™ and Memory Stick™ Walkman with a copyright protection function that complies with SDMI standards, thereby providing an environment where individuals can record and enjoy third-party music data without worrying about copyright infringement.

 Artistic works that are recorded by individuals are permitted for private usage only.

### *Compatible devices*

There are nearly 80 Memory Stick™-enabled products on the market or announced for introduction worldwide, ranging from camcorders and portable music players to voice recorders and many other electronic devices.

You can currently use Memory Sticks™ with the following Sony products:

#### **Visual:**

- Cybershot digital camera
- Mavica digital camera
- PC, TRV and VX series digital video cameras
- LC data projector

#### **Audio:**

- MS Walkman
- MS Hi-fi system
- Network Walkmans
- Voice recorders

#### **Other:**

- ❑ VAIO notebooks
- ❑ VAIO desktops
- ❑ CLIE Handheld Entertainment Organiser
- ❑ Sony mobile phones
- ❑ Digital printers
- ❑ AIBO the Sony Entertainment Robot

To find out more about the products available in your country, go to:

<http://www.sonystyle-europe.com>

### *Inserting a Memory Stick™*

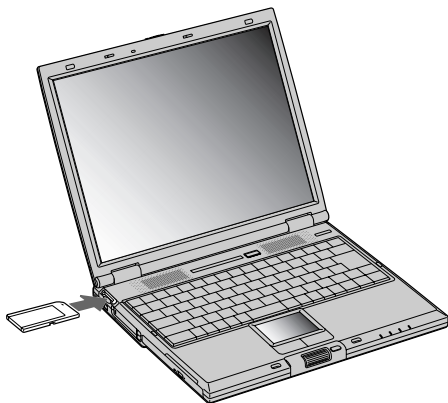
There are 2 ways you can insert a Memory Stick™ in your notebook:


- ❑ Using the Memory Stick™ slot;
- ❑ Using one of the PC Card slots. To do this, you need an optional PC Card adapter.

You can only insert one Memory Stick™ at a time.

To insert a Memory Stick™ using the Memory Stick™ slot, proceed as follows:

- 1 Once you have stored your data from your digital device, insert the Memory Stick™ with the arrow facing up and toward the Memory Stick™ slot.
- 2 Carefully slide the Memory Stick™ into the slot until it clicks in place. The Memory Stick™ is automatically detected by your system and appears in your **My Computer** window as a local drive, under the appropriate letter (depending on the configuration of your computer).



 Hold the Memory Stick™ with the arrow pointing in the correct direction when you insert it into the slot. To avoid damaging the computer or the Memory Stick™, do not force the Memory Stick™ into the slot if it does not insert smoothly.

### *Removing a Memory Stick™*

To remove a Memory Stick™ using the Memory Stick™ slot, proceed as follows:

- 1** Check that the access light is off.
- 2** Push the Memory Stick™ in towards the notebook.  
The Memory Stick™ ejects.
- 3** Pull the Memory Stick™ out of the slot.

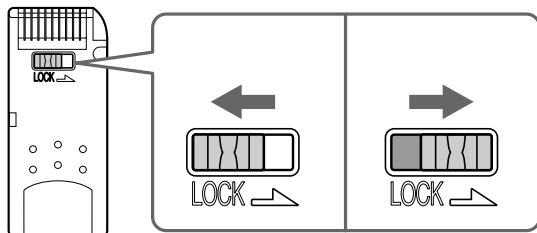
 Always remove the Memory Stick™ gently, or it may pop out unexpectedly.

It is recommended that you remove the Memory Stick™ before shutting down the computer.

## Write-protecting a Memory Stick™

**Memory Sticks™** are designed with an erasure prevention switch to protect valuable data from accidental erasure or overwriting.

Move the tab to the right or left to set or release write-protection. When the erasure prevention switch is off, data can be saved on the Memory Stick™. When the erasure prevention switch is on, data can be read from but not saved on the Memory Stick™.



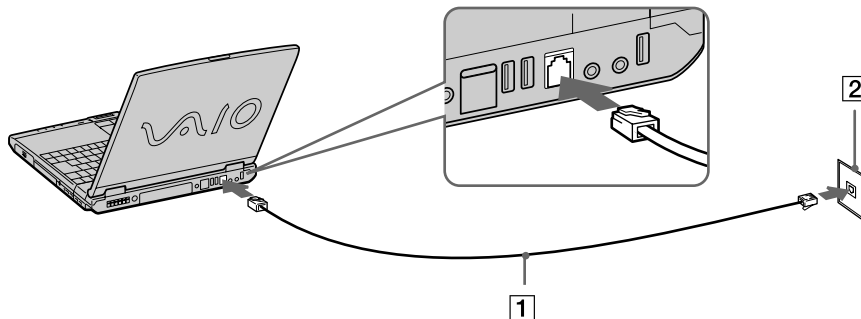
## Using the modem


Your notebook is equipped with an internal modem.

You need to connect to a phone line to take advantage of online services and the Internet, as well as to register your computer and software online, and to contact VAIO-Link.

To connect a phone line, proceed as follows:

- 1 Plug one end of the phone cable (1) into the phone line jack on the computer.
- 2 Plug the other end into the wall jack (2).



 A country-specific phone plug is supplied with your VAIO notebook, allowing you to plug the phone line into the wall jack. We recommend you to use the supplied plug, because the usage of any other phone plug can decrease the connection quality.


Your computer cannot be connected to a coin-operated telephone, and may not work with multiple phone lines or a private branch exchange (PBX). If you connect the modem to a parallel connected phone line, the modem or the other connected device may not function properly. Some of these connections may result in excess electrical current and could cause a malfunction in the internal modem.

Only DTMF (Dual Tone Multi Frequency) signalling (tone dialling) is supported.



## Using power saving modes

When you use a battery as the source of power for your computer, you can take advantage of power management settings to conserve battery life. In addition to the normal operating mode, which allows you to turn off specific devices, your computer has two distinct power saving modes: **Standby** and **Hibernate**. When using battery power, you should be aware that the computer automatically enters **Hibernate** mode when the remaining battery charge drops below 7 percent, regardless of the power management setting you select.

 If the battery level falls below 10 percent, you should either attach the AC adapter to recharge the battery or shut down your computer and insert a fully charged battery.

## Using Normal mode

This is the normal state of your computer when it is in use. The green power indicator light is on in this mode. To save power while not working, you can turn off a specific device such as the LCD or the hard disk.

## Using Standby mode

The computer saves the current state of the system in RAM and switches off power to the CPU. The amber power light flashes in this mode.

To activate Standby mode, proceed as follows:


Press the power button and release it immediately.

Or,

Go to the **Start** menu, click **Turn Off Computer**, and then **Stand By**.

To return to Normal mode, proceed as follows:

Press any key.

 If you press the power button for more than four seconds, the computer will switch off automatically.

When the computer is in **Standby** mode, you cannot insert a disc.

**Standby** requires less time than **Hibernate**.

**Standby** uses more power than **Hibernate**.

If you do not work with your computer on AC power for 30 minutes, it will enter **System Standby** mode. As a result, if you are using the CD-RW/DVD-ROM drive or DVD-ROM drive, the operation will be interrupted. To avoid this, change the settings in the **Control Panel**.

### Using Hibernate mode

The state of the system is saved on the hard disk and power is turned off. The power indicator light is off in this mode.

To activate Hibernate mode, proceed as follows:

- 1 Go to the **Start** menu and click **Turn Off Computer**.
- 2 In the **Turn off computer** window, hold down the **<Shift>** key and click **Hibernate**.  
The computer goes into **Hibernate** mode.

To return to Normal mode, proceed as follows:

Turn on the computer by pressing the power button.

The computer returns to its previous state.

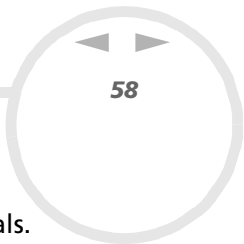
 When the computer is in **Hibernate** mode, you cannot insert a disc.

**Hibernate** mode requires more time than **Standby** mode to be activated.

It takes more time to return to normal mode from **Hibernate** mode than from **Standby** mode.

**Hibernate** mode uses less power than **Standby** mode.

Do not move the notebook until its power indicator turns off.



## Connecting peripheral devices

You can add functionality to your computer by connecting or using any of these peripherals.

Connecting a port replicator ([page 59](#))

Connecting an external display ([page 62](#))

Connecting external speakers ([page 69](#))

Connecting an external microphone ([page 70](#))

Connecting an external mouse or keyboard ([page 71](#))

Connecting a Universal Serial Bus (USB) device ([page 72](#))

Connecting a printer ([page 75](#))

Connecting an i.LINK™ device ([page 77](#))

Connecting to a network (LAN) ([page 80](#))

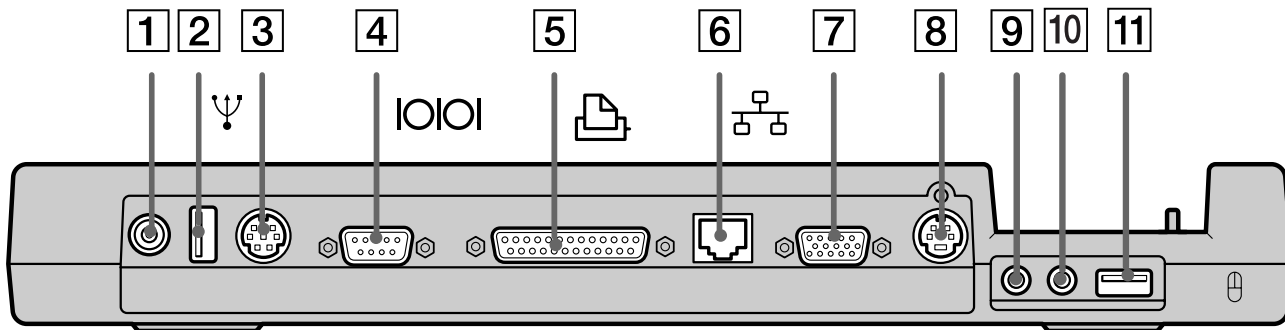
Before you connect peripherals, turn off the computer and all peripherals.

Connect the power cord only after connecting all cables.


Turn on the computer only after turning on all peripherals.

## Connecting a port replicator

Your notebook supports the use of an optional port replicator. Attaching a port replicator enables you to connect additional peripherals to your computer, such as a printer or an external display.



|   |                                     |    |                       |
|---|-------------------------------------|----|-----------------------|
| 1 | DC In port                          | 7  | Monitor/VGA port      |
| 2 | USB port                            | 8  | S-Video out connector |
| 3 | PS/2 mouse/keyboard connector       | 9  | Video out connector   |
| 4 | Serial port                         | 10 | Line-in connector     |
| 5 | Printer port                        | 11 | USB port              |
| 6 | Ethernet port (10BASE-T/100BASE-TX) |    |                       |

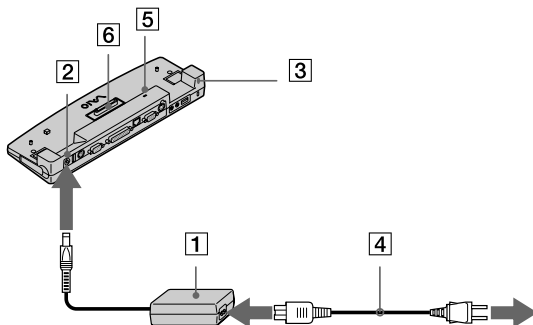
 The port replicator can be powered only with the AC adapter supplied with your notebook. Do not remove the AC adapter from the port replicator or the AC outlet when using the port replicator; this may cause data damage or hardware malfunctions.

When connecting video cables to S-Video out and Video out simultaneously, only the S-Video out connector can be used.

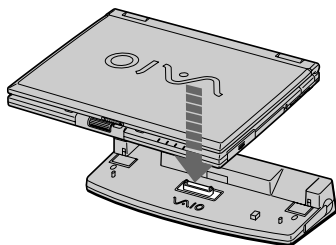
### Attaching your computer to the port replicator

To attach your computer to the port replicator, proceed as follows:

- 1 Turn off the computer and disconnect all peripherals.
- 2 Plug the cable attached to the AC adapter (1) into the DC In port (2) on the port replicator (3).
- 3 Plug the power cord (4) into the AC adapter and an AC outlet.  
The power indicator DC IN (5) of the port replicator turns green.



- 4 Close the tilt stands before attaching the notebook to the port replicator.
- 5 Align the bottom connector of the notebook with the connector on the port replicator (6) and push down until it clicks into place.



## 6 Turn on the notebook.



When you use the port replicator for the first time, the installation of the network drivers starts automatically.

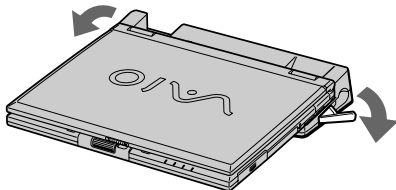
When attaching your computer to the port replicator, do not attempt to insert or remove the battery pack. Lifting and turning the computer with the attached port replicator may cause a temporary loss of power.

Use the AC adapter that comes with your notebook or the optional Sony adapter.

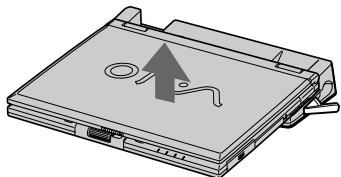
## Disconnecting your computer from the port replicator

To disconnect your computer from the port replicator, proceed as follows:

- 1 Turn off the computer and the connected peripherals.
- 2 Pull the levers on each side of the port replicator to disconnect the computer from the port replicator.



- 3 Lift the notebook away from the port replicator.
- 4 Close the port replicator connector cover on the bottom of your computer.




It is extremely important to close the port replicator connector cover after removing your computer from the port replicator. If the cover is left open, dust may get inside and damage the computer.

To disconnect your port replicator completely from the mains voltage, unplug the AC adapter.

## Connecting an external display

You can connect an external display to your notebook. For example, you can use your notebook with the following devices:

- ❑ Computer display (monitor);
- ❑ Multimedia computer display;
- ❑ TV;
- ❑ Projector.

 Turn off your computer and the peripherals, unplug the AC adapter and the power cord before connecting the external display.

Connect the power cord after connecting all other cables.

Turn on the peripherals, then turn on your computer.

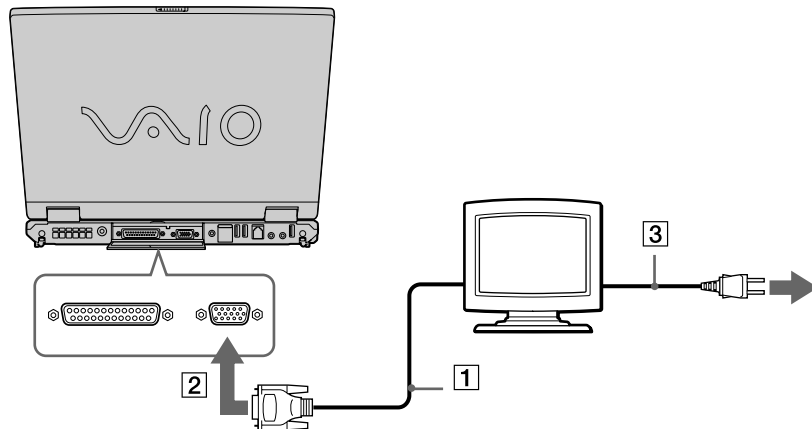
Connected external displays are used as second screens.

On Windows® systems only, you can also use an external display to set up a virtual desktop.

## Connecting a computer display

To connect a computer display, proceed as follows:

- 1 Plug the display cable (1) (not supplied) into the monitor/VGA connector (2) on the notebook.
- 2 If necessary, plug one end of the display's power cord (3) into the display, and the other end into an AC outlet.






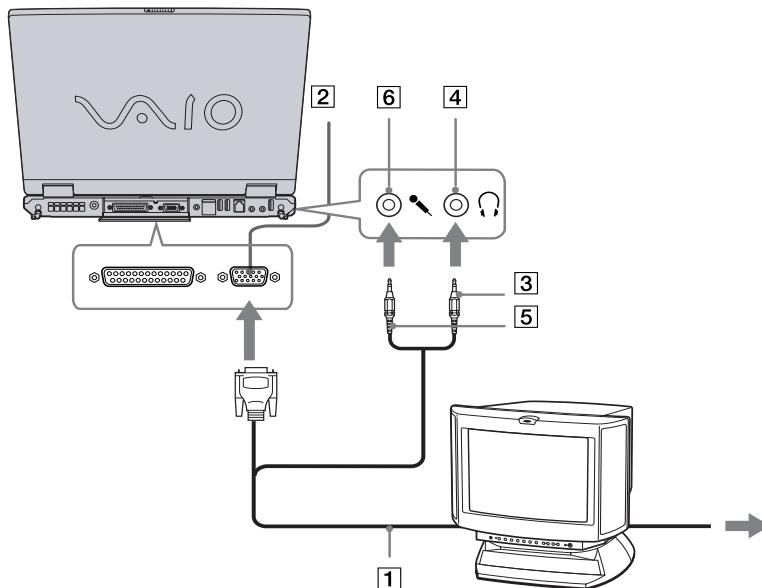


## Connecting a multimedia computer display

You can connect the notebook to a multimedia computer display that includes built-in speakers and a microphone.

To connect a multimedia computer display, proceed as follows:

- 1 Plug the display cable (1) into the monitor/VGA connector (2)  on the computer.
- 2 Plug the speaker cable (3) into the headphone connector (4)  on the computer.
- 3 Plug the microphone cable (5) into the microphone connector (6)  on the computer.

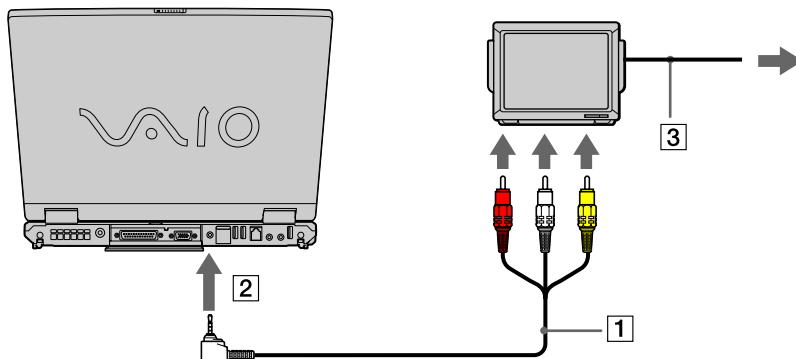



## Connecting a TV

You can connect a TV to the notebook or to the optional port replicator.

To connect a TV to the notebook, proceed as follows:

- 1 Plug one end of the audio/video cable (1) (optional) into the AV Out connector (2) (yellow) and the other end into the TV.
- 2 Plug the power cord of the TV (3) into an AC outlet.
- 3 Switch the input channel of the TV to external input.
- 4 Set up the TV configuration system.



 See the manual supplied with your peripheral for more information on installation and use.

If you insert a DVD in your DVD-ROM drive to watch a video on your TV, the **<Fn>+<F8>** key combination might not activate the function to toggle between your LCD and TV.

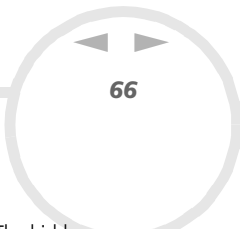
### Solution:

1. Eject your DVD from your computer.

2. Once the DVD is ejected, toggle between your LCD and your TV with the combination **<Fn>+<F8>**.

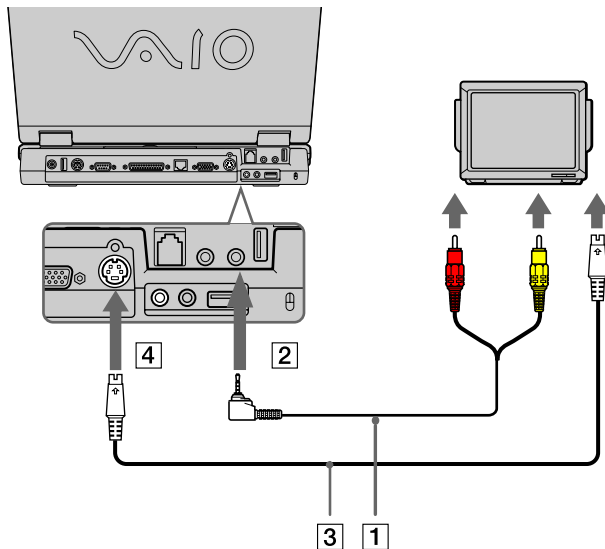
Your image displays now on both LCD and TV. Re-insert your DVD to launch your DVD software.

If the display resolution of your computer is more than 800 x 600 pixels, a part of the image cannot be displayed on your TV. The hidden area on your TV can be seen by moving the cursor on your computer. If you want to display the full image, change the display resolution of your computer to **640 x 480** pixels.



To connect a TV to the port replicator, proceed as follows:



- 1 Attach the port replicator to your notebook.
- 2 Plug one end of the audio/video cable (1) (optional) into the headphone connector (2) (green) and the other end into the Audio Left and Audio Right connectors on your TV.
- 3 Plug one end of the the S-video cable (3) (optional) into the S-Video out connector (4) and the other end into the S-video connector on your TV.
- 4 Switch the input channel of the TV to external input.
- 5 Set up the TV configuration system.

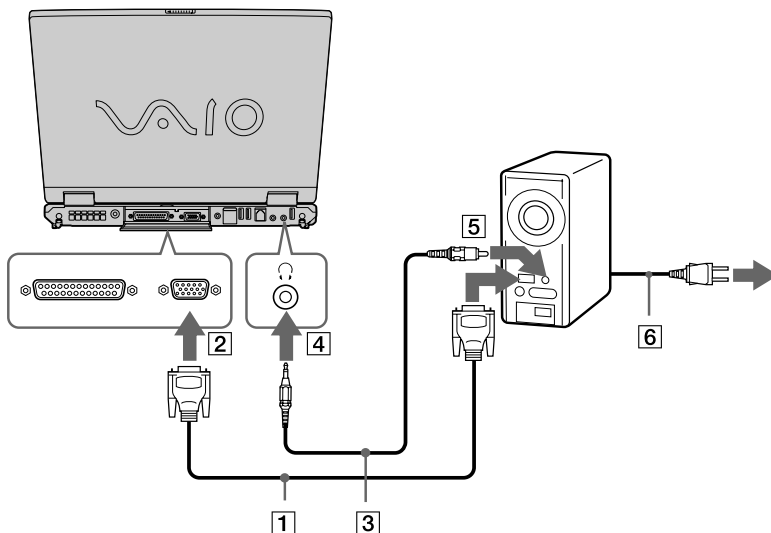



## Connecting a projector

You can use a projector as an external display, such as the Sony LCD Projector.

To connect a projector, proceed as follows:

- 1 Plug the RGB signal cable (1) into the monitor/VGA connector (2) identified by the  symbol.
- 2 Plug the audio cable (3) (not supplied) into the earphone connector (4) identified by the  symbol.
- 3 Plug the RGB signal cable and the audio cable into the connectors of the projector (5).
- 4 Connect the power cord (6) of the projector into an AC outlet.



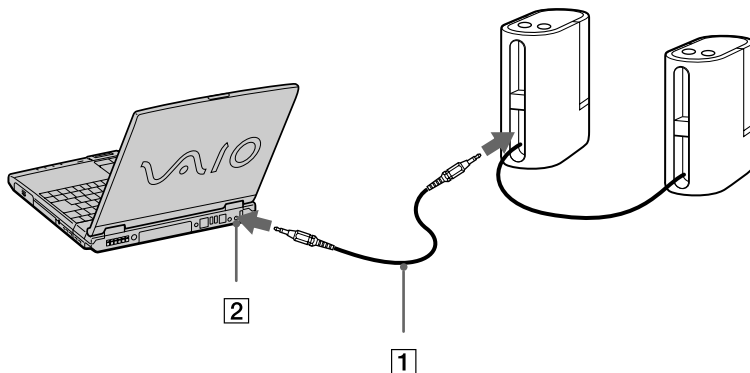
 You may not be able to display the computer's LCD and the external display together, depending on the types of computer display and projector used. You can toggle the output between the notebook LCD-screen and the external monitor by pressing the key combination **<Fn>+<F7>**.


## Connecting external speakers

You can enhance the sound quality of your computer by connecting external speakers.

To connect external speakers, proceed as follows:

- 1 Plug the speaker cable (1) into the headphone connector (2).
- 2 Plug the other end of the speaker cable into the external speaker.
- 3 Turn down the volume of the speakers before you turn them on.



 Make sure your speakers are designed for computer use.

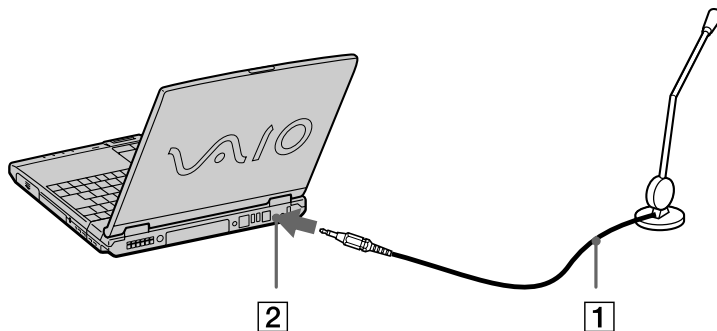
Do not place floppy disks on the speakers; their magnetic field may damage the data on the disks.


## Connecting an external microphone

Your VAIO notebook does not contain an internal microphone. If you need to use a sound input device, for example to chat on the Internet, you need to plug in an external microphone.

To connect an external microphone, proceed as follows:

- 1 Plug the microphone cable (1) into the microphone connector (2) identified by the  symbol.




 Make sure your microphone is designed for computer use.

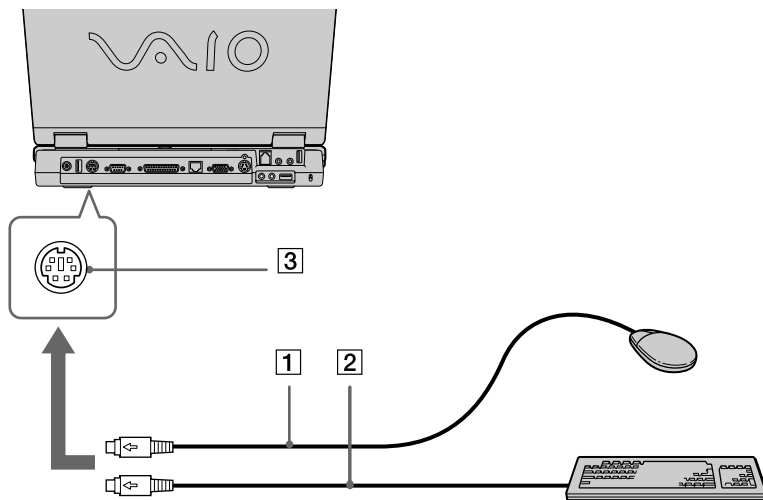
## Connecting an external mouse or keyboard

You can connect an external mouse or keyboard to the optional port replicator using the PS/2 mouse/keyboard connector. There is only one PS/2 connector, so you can only connect one external device at the same time.

Before you connect or disconnect the mouse or the keyboard, turn off the computer.

To connect an external mouse or keyboard, proceed as follows:

- 1 Plug the mouse cable (1) or the keyboard cable (2) with the  symbol facing up into the PS/2 mouse/keyboard connector (3) identified by MOUSE/KEYBOARD.



 See the manual supplied with your mouse or keyboard for more information on installation and use.



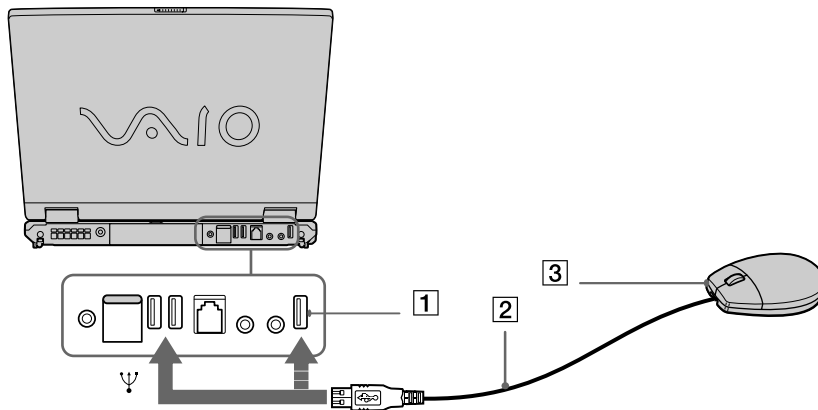
## Connecting a Universal Serial Bus (USB) device


You can connect a USB device (for example, a mouse, floppy disk drive, keyboard, printer) to your computer. Before connecting or disconnecting a USB peripheral, you do not need to shut down the computer. You may need to install software (device drivers) supplied with your USB device before using the USB device. There are 3 USB ports at the back of your notebook and 2 USB ports at the back of the optional port replicator.

### Connecting a USB mouse

To connect a USB mouse, proceed as follows:

- 1 Choose the USB connector you prefer to use (at the back of the notebook (1) or the optional port replicator).
- 2 Plug the USB mouse cable (2) into the USB connector.
- 3 You can use your USB mouse (3).



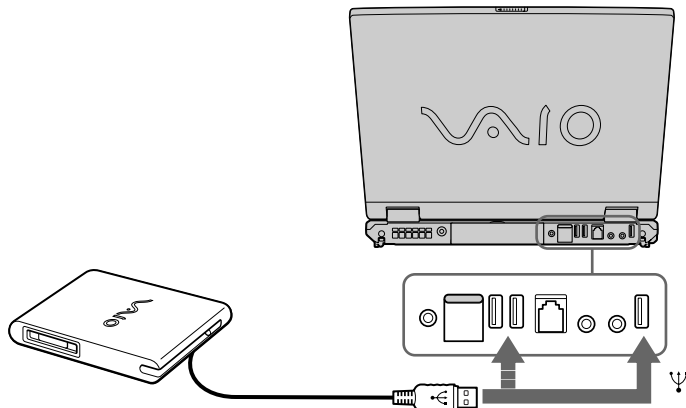
 The VAIO USB mouse software driver is preinstalled on your notebook, therefore, you only need to plug the USB mouse into the USB connector and you can start working.

## Connecting a USB floppy disk drive

As an optional extra, you can purchase a USB floppy disk drive and connect it to your computer.

To connect a USB floppy disk drive, proceed as follows:

- 1 Choose the USB connector you prefer to use.
- 2 Plug the USB floppy disk drive cable (1) into the USB connector (2). The VAIO logo on the disk drive should be facing up.  
Your USB floppy disk drive is now ready for use.



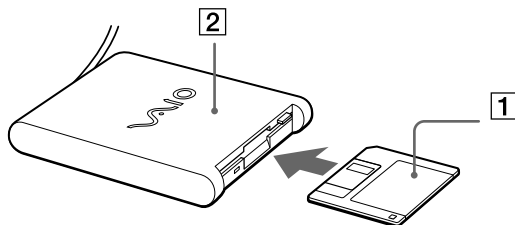
To remove a USB floppy disk drive, proceed as follows:

- ❑ If your computer is on, wait until the floppy drive LED indicator turns off and then unplug the USB cable. If the floppy disk drive is not removed properly, your system may crash and you may lose any unsaved data.
- ❑ If your computer is off, you can directly unplug the USB cable from the computer.

### Inserting a floppy disk

To insert a floppy disk, proceed as follows:

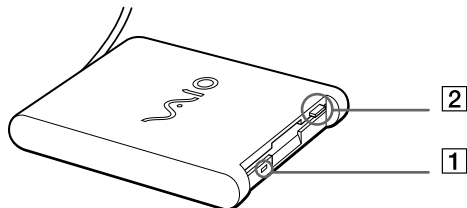
- 1 Hold the disk (1) with the label side facing up.
- 2 Gently push the disk into the drive (2) until it clicks into place.



### Removing a floppy disk

To remove a floppy disk, proceed as follows:

When you have finished using the floppy disk, wait until the LED indicator (1) turns off and then press the eject button (2) to remove the disk.



 Before pressing the eject button, make sure that the LED indicator is turned off.

If the disk does not come out by pressing the eject button, disconnect the floppy disk drive from the computer.

**!** Do not press the eject button while the LED indicator is on. It may damage the floppy disk.


## Connecting a printer

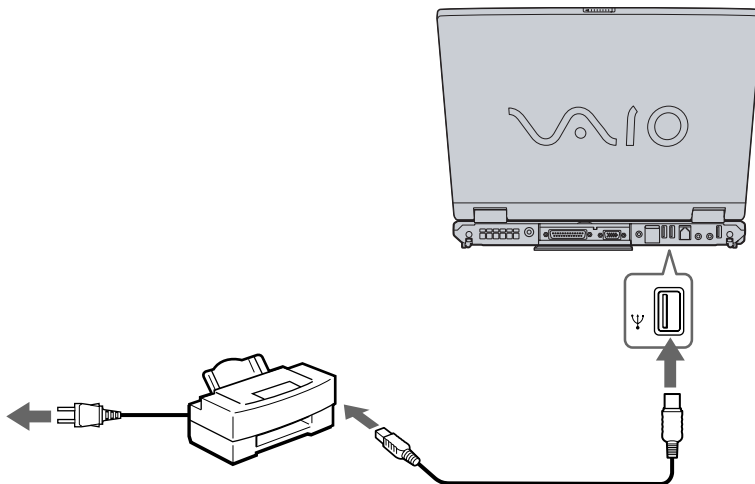
You can connect a Windows®-compatible printer to your computer to print documents.


### Connecting a printer using the USB connector

You can connect a USB printer compatible with your version of Windows® to your computer.

To connect a printer using the USB connector, proceed as follows:

- 1 Plug a USB printer cable into one of the USB connectors on your notebook.  
A USB connector is identified by the  symbol on your notebook and printer.
- 2 Plug the printer power cord into an AC outlet.




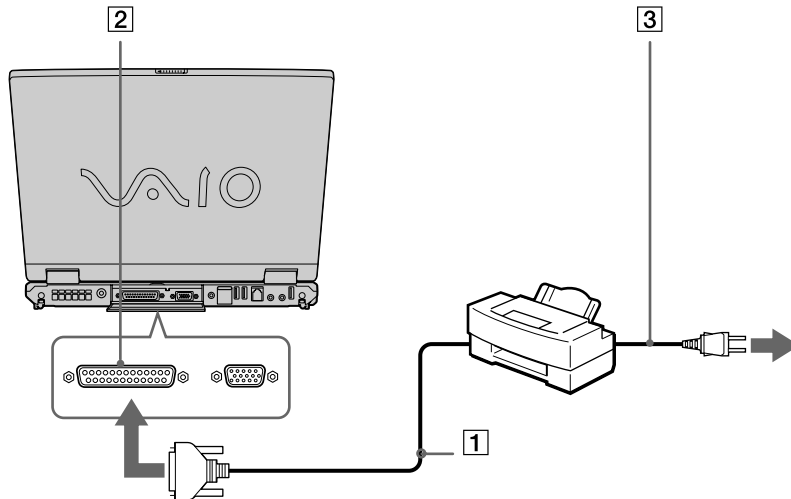
 Before using the printer, you may need to change the Printer settings in the Sony Notebook Setup software.


Turn off your computer and the printer, unplug the AC adapter and the power cord before connecting the printer.

### Connecting a printer using the printer connector

To connect a printer using the printer connector, proceed as follows:

- 1 Plug the printer cable (1) supplied with the printer into the printer connector (2) identified by the  symbol.
- 2 Plug the printer power cord (3) into an AC outlet.



 Before using the printer, you may need to change the Printer settings in the Sony Notebook Setup software.

## Connecting an i.LINK™ device

Your computer includes an i.LINK™ (IEEE1394) connector, which you can use to connect to an i.LINK™ device such as a digital video camera recorder or to connect two VAIO notebooks in order to copy, delete or edit files.

The i.LINK™ connector of your notebook does not supply power to external devices generally powered by i.LINK™ connectors.

The i.LINK™ connector supports transfer rates up to 400 Mbps; however, the actual transfer rate depends on the transfer rate of the external device.

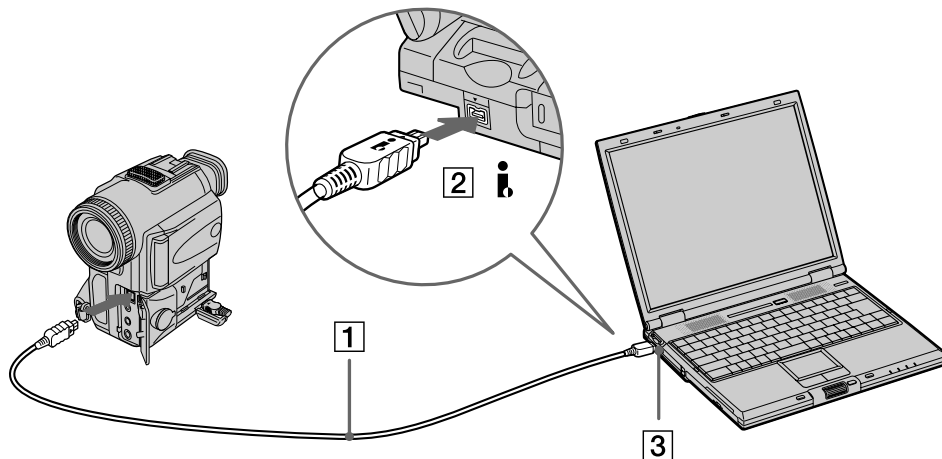
The i.LINK™ features available may vary depending on the software applications you use. Refer to the documentation that came with your software for more information.

i.LINK™ cables compatible with your VAIO notebook include cables with the following part numbers: VMC-IL4415A (a 1.5 meter cable with a 4-pin connector at each end), VMC-IL4408Series (a 0.8 meter cable with a 4-pin connector at each end).

## Connecting a digital video camera recorder

To connect a digital video camera recorder, proceed as follows:

- 1 Plug one end of the i.LINK™ cable (1) into the i.LINK™ connector (2) of the computer and the other end into the DV Out connector (3) on the digital video camera recorder.



- 2 Launch the DVgate application.

 On Sony digital video cameras, connectors labeled **DV Out**, **DV In/Out** or **i.LINK™** are i.LINK™-compatible.

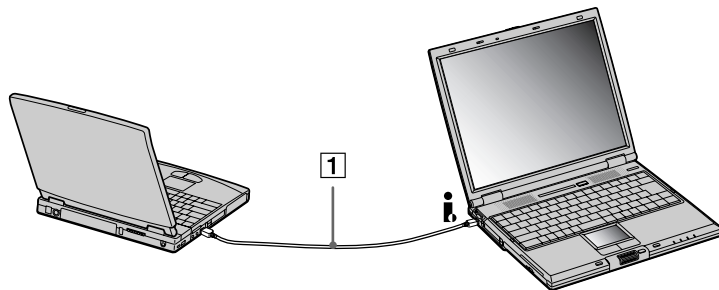
The Sony digital video camera recorder is an example; your digital video camera recorder may need to be connected differently.

If your digital video camera recorder includes a Memory Stick™ slot, you can copy images from it to your computer via a Memory Stick™. To do so, simply copy images on the Memory Stick™, then insert it into the Memory Stick™ slot of your computer.

### Connecting two VAIO notebooks

You can connect your notebook to another VAIO notebook using an i.LINK™ cable (1) (not supplied). In this way, you can copy, edit or delete files on another VAIO notebook.

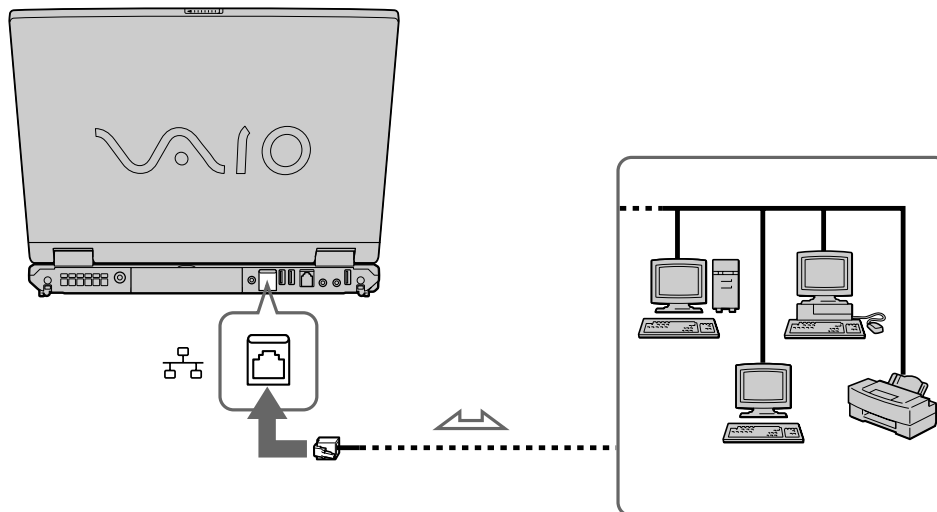
You can also print a document on a printer connected to another VAIO computer.





## Connecting to a network (LAN)


You can connect your computer to 10BASE-T/100BASE-TX-type networks via an Ethernet network cable. For the detailed settings and devices needed to connect to the network, consult your Network Administrator.



 The default settings make your computer able to connect to the network.

For more information about connecting your notebook to the network, please consult the Hardware troubleshooting section of the VAIO-Link website:

[How to troubleshoot network problems](#)

 Do not plug a phone cable into your computer network jack.

## Getting help

This section describes how to get help and support from Sony, and provides troubleshooting tips for your computer.

### *Sony support options*

Sony provides several support options for your computer.


#### *Printed documentation supplied with your notebook*

- ❑ A **Getting Started** brochure, where you will find a brief description of the items in your box, some specifications of your notebook, and how to setup your notebook;
- ❑ A **Customer Guide**, where you will find all the basic information you need to start using your notebook, as well as troubleshooting and VAIO-Link information;
- ❑ Your **Sony Guarantee conditions**;
- ❑ A **Safety Regulations** flyer;
- ❑ A **Modem Regulations** flyer.

#### *Online user guides on your Documentation CD-ROM*

- ❑ The **Sony notebook user guide (hardware guide)** explains how to use your computer and connect peripheral devices. It contains a list of specifications of your computer and accessories.
- ❑ The **About the software on your Sony notebook guide (software guide)** lists the pre-installed software titles and explains how to use the utility programs and perform basic computer tasks. Go to <http://www.club-vaio.sony-europe.com> to find online tutorials about your favourite VAIO software.
- ❑ The **Customer Service Guide** gives you complete information on the VAIO-Link Services.

## Other sources of information

- ❑ The **online help files** that accompany your pre-installed software contain instructions on using the software.
  - ❑ **VAIO-Link website:** if you have any problem with your computer, you can access the VAIO-Link web site. Go to:  
<http://www.vaio-link.com>
  - ❑ **VAIO-Link Response Centre:** Before contacting VAIO-Link Response Centre, try to solve the problem by reading the User Guides and help files for the peripherals or software.
-  You need to plug in the phone line and configure your modem for use before using the communication features described in this manual.

## Troubleshooting

This section describes how to solve common problems you might encounter when using your notebook. Many problems have simple solutions. Please, try these suggestions before contacting VAIO-Link.

### About the computer and software

#### *My computer does not start*

- ❑ Check that the computer is plugged into a power source and that it is turned on.
- ❑ Check that the power indicator on the front panel of the computer indicates that the power is on.
- ❑ Check that the battery packs are inserted properly and that they are charged.
- ❑ Make sure there is no disk in the floppy disk drive.
- ❑ Confirm that the power cord and all cables are connected firmly.
- ❑ If you have plugged the computer into a UPS (Uninterruptible Power Supply), make sure the UPS is turned on and works.

- ❑ If you are using an external display, check that it is plugged into a power source and turned on. Check that you have switched to the external display and that the brightness and contrast controls are adjusted correctly.
- ❑ Moisture condensation may have occurred. Leave the computer off for at least one hour and then turn it on.
- ❑ If the message **Press <F1> to resume, <F2> to setup** appears at the bottom of the display, you need to initialize the BIOS.
- ❑ Take the battery pack off the notebook, unplug the power cord and plug it in again, then turn on the power.

*The message 'Press <F1> to resume, <F2> to setup' appears at startup*

If the floppy disk drive is empty, proceed as follows to initialize the BIOS:

- 1 Turn off the computer.
- 2 Remove any peripheral devices connected to the computer.
- 3 Turn on the computer and press **<F2>** when the Sony logo appears. The BIOS setup menu screen appears.
- 4 Set the date (month/day/year).
- 5 Press **Enter**.
- 6 Press the arrow keys to select **System Time**.
- 7 Set the time (hour:minute:second).
- 8 Press **Enter**.
- 9 Press the arrow keys to select the **Exit** menu.
- 10 Press the arrow keys to select **Get Default Values** and then press **<Enter>**. The message **Load default configuration now?** appears.
- 11 Make sure that **Yes** is selected and then press **<Enter>**.

- 12 Press the arrow keys to select **Exit** (save changes) and then press **<Enter>**.  
The **Save configuration changes and exit now?** message appears.
- 13 Make sure that **Yes** is selected and then press **<Enter>**.

### *My computer does not shut down*

You are recommended to shut down your computer using the **Turn Off** command on the Windows® **Start** menu. Using other methods, including those listed here, may result in loss of unsaved data. If the **Turn Off** command does not work properly, proceed as follows:

- ❑ Press **<Ctrl>+<Alt>+<Delete>**. If you have not changed the default settings, you will enter the **Task Manager**, where you can close any application that cannot close normally, and restart your system.
- ❑ If this does not work, press **<Alt>+<F4>** to get to the **Turn off computer** screen, from where you can shut down or restart your computer.
- ❑ If this does not work, press the power button and hold it for at least four seconds.  
This turns off the power.
- ❑ Unplug the computer from the AC adapter and remove the battery pack from your computer.

### *My computer locks up*

- ❑ If you suspect one application is locking your system, you can try to stop it. To do this, press **<Ctrl>+<Alt>+<Delete>** simultaneously. If you have not changed the default settings, you will enter the **Task Manager**. Select the application or process that is locking your system, and then click **End Task**.
- ❑ If the above method does not work or you do not know which application is locking your system, restart the computer. On the Windows® taskbar, click the **Start** button, click **Turn Off Computer**, and then select **Turn Off**.
- ❑ If the above method does not work, press the power button and hold it for at least four seconds. This turns off the power.

- ❑ If your computer locks up while playing a CD-ROM, stop the CD-ROM, and shut down the computer by pressing **<Alt>+<F4>** and clicking **Turn Off** in the **Turn off computer** screen.

#### *My software program locks up or crashes*

Contact the software publisher or designated provider for technical support.

#### *My touchpad interprets a single tap as a double-click*

Open the **Mouse** icon in the **Control Panel** and change the button assignments in the **Mouse Properties** dialog box. One of the buttons is assigned to the double-click action.

#### *My mouse does not work*

- ❑ If you are using an external serial PS/2 mouse, check that the mouse is plugged into the mouse connector of your optional port replicator.
- ❑ If you are using an optional Sony USB mouse, check that the appropriate driver and software are properly installed.
- ❑ Check that the USB mouse is plugged into the USB connector.

#### *About the display*

##### *My LCD does not display anything*

- ❑ Check that the computer and display are both plugged into a power source and that they are turned on.
- ❑ Check that the power indicator on the front panel of the computer is on.
- ❑ Check that the battery packs are inserted properly and that they are charged.
- ❑ Adjust the brightness of the LCD.
- ❑ The computer may be in LCD (video) standby mode. Press any key to activate the display.

- ❑ The display mode may be set to external display mode. Press and hold the **<Fn>** key while pressing **<F7>** several times.

*The screen image on my external display is not centered or sized properly*

Use the controls on your external display to adjust the image.

*The window I have just closed continues to appear on my LCD*

Press the **<Windows®>** key and **<D>** key twice to refresh the screen.

*I cannot switch from LCD display to TV and vice versa*

If a DVD disc is inserted in the DVD-ROM drive, remove the disc.

*About CD-ROMs and floppy disks*

*My CD-RW/DVD-ROM drive tray or DVD-ROM drive tray does not open*

- ❑ Make sure the computer is turned on.
- ❑ Press the **eject** button on the disc drive.
- ❑ If the **eject** button does not work, you can open the tray by inserting a sharp, pointed object into the hole to the right of the **eject** button.


*I cannot play a CD-ROM*

- ❑ After inserting the CD, wait for a few seconds for the system to detect it before you try to access it.
- ❑ Make sure the label of the disc is facing up.
- ❑ If the disc requires software, make sure the software is installed according to the instructions of the program.
- ❑ Check the volume of your speakers.

- ❑ Clean the disc with an appropriate cleaner.
- ❑ Moisture condensation may have occurred. Do not use the computer for at least 1 hour before turning it on.

### *I cannot play a DVD-ROM*

- ❑ If a region code warning appears when you are using the DVD player, it could be that the DVD-ROM you are trying to play is incompatible with the DVD-ROM drive on your notebook. The region code is listed on the packaging of the disc.
- ❑ If you hear sound but cannot see a picture, your computer's video resolution may be set too high. For best results, change the resolution in the Windows® **Control Panel - Display - Settings** to 800 x 600 using 8-bit colour.
- ❑ If you see a picture but cannot hear any sound, check all of the following:
  - ❑ Make sure the mute setting is off on your DVD player.
  - ❑ Check the master volume setting of the **Audio Mixer**. If you have connected speakers externally, check the volume settings of your computer speakers and check the connections between your speakers and the computer.
  - ❑ In the **Device Manager**, check that the correct drivers are installed properly. To display the **Device Manager**, click **Start**, and select **Control Panel**. Double-click the **System** icon. On the **Hardware** tab, click the **Device Manager** button.
- ❑ A dirty or damaged disc may cause the computer to 'hang' while it tries to read the disc. If necessary, reboot the computer, remove the disc and then check that it is not dirty or damaged.

 On your computer, the default DVD region code is 2. Do not change this setting using the Region Code Change function in Windows®, or using any other software applications. System malfunctions originating from the user changing the DVD region code, are beyond the scope of your warranty and will result in service charges for repair.



### *My USB floppy disk drive cannot write to a floppy disk*

- ❑ The floppy disk is write-protected. Disable the write-protect feature or use a floppy disk that is not write-protected.
- ❑ Check that the disk is properly inserted into the floppy disk drive.
- ❑ Your disk may be corrupt. Try to insert another floppy disk.

### *When I double-click an application icon a message such as 'You must insert the application CD into your CD-ROM drive' appears and the software does not start.*

- ❑ Some titles require specific files that are located on the application CD-ROM. Insert the disc and try starting the program again.
- ❑ Make sure you place the disc in the tray with the label side facing up.

### *Why does my CD-RW drive not record at the highest speed?*

You must use 8x CD-R or 4x CD-RW media or higher to achieve optimum performance.

If you want to use other media and are having difficulty formatting non-4x CD-RW discs, change the writing speed from 4x to a lower setting.

To change the writing speed from the default to a lower speed, proceed as follows:

- 1 Go to **My Computer** from the **Start** menu.
- 2 Right-click the disc drive icon.
- 3 Select **Properties**.
- 4 Select the **Settings** tab.
- 5 Change the **Current Write Speed** field to 2x.
- 6 Click **OK**.

 The VAIO notebook has a maximum recording rate of 8x for CD-R and 4x for CD-RW discs.

### *The disc tray does not eject even when the eject button is pressed*

- ❑ Check that the notebook is turned on.
- ❑ The CD-writing application software may be stopping the disk from being ejected.

### *The disc tray ejects even when it has been locked into place*

- ❑ Ensure that the disc is placed with the label side facing up.
- ❑ The disc may be scratched. Place another disc to see if that is the reason.
- ❑ There may be condensation in the drive. Remove the disc and leave the drive open for approximately one hour.

## *About sound*

### *My speakers are not producing sound*

- ❑ The built-in speakers may be turned off. Press **<Fn>+<F3>** to turn on the speakers.
- ❑ The speaker volume may be turned to the minimum. Press **<Fn>+<F4>**, and then press **↑** or **➡** to increase the volume.
- ❑ If your computer is powered by battery, check that the battery is inserted properly and that it is charged.
- ❑ If you are using an application that has its own volume control, check that the volume is turned up.
- ❑ Check the volume controls in Windows®.
- ❑ If you use external speakers, check that the speakers are properly connected and the volume is turned up. If the speakers have a mute button, make sure it is off. If batteries power the speakers, check that the batteries are inserted properly and that they are charged.
- ❑ If you have connected an audio cable or a set of headphones to the headphone connector, disconnect the cable.

### *The sound of my notebook's fan is too loud*

Use the **PowerPanel** utility to change the **Thermal Control Strategy** setting to **Quiet**. This setting slows down the CPU speed. See PowerPanel Help for more information.

### *My microphone does not work*

If you are using an external microphone, check that the microphone is plugged into the microphone connector correctly.

### *About the modem*

#### *My internal modem does not work*

- Check that the phone line is plugged into your computer.
- Check that the phone line is working. You can check the line by plugging in an ordinary phone and listening for a dial tone.
- Check that the phone number the program is dialing, is correct.
- In the **Phone and Modem Options** dialog box (**Control Panel / Phone and Modem Options**), check that your modem is listed on the **Modems** tab, and that the location information is correct on the **Dialing Rules** tab.
- Each time you use your modem while travelling, make sure that the country of the active location defined in the Phone and Modem Options dialog box matches the country you are dialing from.

#### *My modem cannot establish a connection*

The modem dialing mode may be incompatible with your telephone line.

### *My modem connection is slow*

Many factors influence modem connection speed, including telephone line noise or compatibility with telephone equipment (such as fax machines or other modems). If you think your modem is not connecting properly to other PC-based modems, fax machines, or your Internet Service Provider, check the following:

- ❑ Have your phone company check that your phone line is free from any line noise.
- ❑ If your problem is fax-related, check that there are no problems with the fax machine you are calling and that it is compatible with fax modems.
- ❑ If you are having a problem connecting with your Internet Service Provider, check that the ISP is not experiencing technical problems.
- ❑ If you have a second phone line available, try connecting the modem to that line.

### *About peripherals*

#### *I cannot establish an i.LINK™ connection between two VAIO computers*

- ❑ Disconnect then reconnect the i.LINK™ cable. If you still have no connection after waiting for a while, restart both computers.
- ❑ If either computer has just returned from a power saving mode, the connection may be affected. In this case, make sure you perform a full restart before connecting them.

#### *I cannot use DV devices. The message 'DV equipment seems to be disconnected or turned off' appears*

- ❑ Check that the DV device is turned on and that the cables are properly connected.
- ❑ If you are using multiple i.LINK™ devices, the combination of the connected devices may cause unstable operation. In this case, turn off the power of all connected devices and disconnect unused devices. Check the connection and then turn on the power again.
- ❑ Use manual import/export in DVGate motion if problems occur with third party cameras.

- ❑ You are strongly advised to use only Sony i.LINK™ cables, as using other brands may cause problems with the i.LINK™ devices.

#### *My PC Card is not working*

- ❑ Make sure the PC Card is compatible with your version of Windows®.
- ❑ Use the **Sony Notebook Setup** utility to disable devices you are not currently using.
- ❑ If you are using two PC Cards, use the **Sony Notebook Setup** utility to disable the devices you are not currently using.

#### *I cannot print*

- ❑ Check that the printer cables are correctly connected.
- ❑ Check that your printer is correctly configured and that you have up-to-date drivers. If needed, contact your dealer.
- ❑ The default setting for the printer port mode is correct for most printers. If you cannot print, try changing the printer port mode. In **Sony Notebook Setup**, select the **Printer** tab. If the printer port mode is set to **ECP**, change it to **bi-directional**. If the printer port mode is set to **bi-directional**, change it to **ECP**.
- ❑ Check the cable to see if you do not have missing or bent pins.
- ❑ Try a printer self test (if available) to see if the printer itself is still working properly. For more information, please consult the manual supplied with your printer.

## About digital video captures and DVgate

*While I am recording images to a digital video device using DVgate, my system displays the message 'Recording to DV device failed. Check the power and cable connections to the DV device and try the operation again...'*

- ❑ Close all open applications and restart your computer. Frequent recording of images to a digital video device while using DVgate sometimes causes this error.
- ❑ Your DV device will need to have DV In/Out in order to be able to transfer your files to the DV device.

## About power management

### *The power management setting is not responding*

Your notebook's operating system may become unstable if a lower power state, such as **Hibernate** is initiated, and then changed before the notebook completely enters the lower power state.

To restore the notebook to its normal operating stability, proceed as follows:

- 1 Close all open applications.
- 2 Press **<Ctrl>+<Alt>+<Delete>** simultaneously and select **Restart** from the drop-down list. The notebook restarts.
- 3 If the procedure does not work, press and hold the power button for four seconds or longer to shut down the notebook.

## Precautions

This section describes safety guidelines and precautions to help you protect your computer from potential damage.

Your notebook and memory modules use high precision components and electronic connectors technology. To avoid the invalidation of your guarantee by mishandling, it is recommended that:

- ❑ You contact your dealer to install a new memory module.
- ❑ You do not install it yourself, if you are not familiar with upgrading memory on a notebook.
- ❑ You do not touch the connectors or open the memory panel.

Please contact VAIO-Link if you need assistance.

## Adding memory

In the future you may want to install memory modules to expand the functionality of your notebook. Depending on the model you purchased, either 128 MB of memory is preinstalled in one of the two available memory module bays (128 MB x 1), or 256 MB of memory is preinstalled utilizing both memory module bays (128 MB x 2). You can replace both memory modules with optional 256 MB memory modules to increase memory up to 512 MB. For memory upgrades, use only PC133 (CL2) SDRAM SO-DIMMs (gold lead contacts). Electrostatic discharge can damage electronic components. Before touching a memory expansion board, ensure the following:

- ❑ Handle the memory module gently.
- ❑ The procedures described in this document assume familiarity with the general terminology associated with personal computers and with the safety practices and regulatory compliance required for using and modifying electronic equipment.
- ❑ Disconnect the system from its power source and from any telecommunication links, networks, or modems before you open the system. Failure to do so may result in personal injury or equipment damage.

- ❑ Electrostatic Discharge (ESD) can damage memory modules and other components. Install the memory module only at an ESD workstation. If such a station is not available, do not work in a carpeted area, and do not handle materials that produce or hold static electricity (cellophane wrappers, for example). Ground yourself by maintaining contact with an unpainted metal portion of the chassis while performing the procedure.
- ❑ Do not open the memory module package until you are ready to install the module. The package protects the module from ESD.
- ❑ Use the special bag delivered with the memory module or wrap the module in aluminium foil to protect it from electrostatic discharge.
- ! Do not place the memory module in places subject to:
  - Heat sources such as radiators or air ducts,
  - Direct sunlight,
  - Excessive dust,
  - Mechanical vibration or shock,
  - Strong magnets or speakers that are not magnetically shielded,
  - Ambient temperature of more than +35°C or less than +5°C,
  - High humidity.
- ! Be careful when adding memory. Mistakes on installation or removal of the memory module may cause a malfunction.

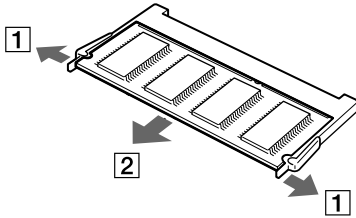
### *Removing a memory module*

To remove a memory module, proceed as follows:

- 1 Shut down your computer.
- 2 Disconnect all peripheral devices.
- 3 Unplug the notebook and remove the battery pack(s).
- 4 Wait until the computer cools down.
- 5 Turn your computer upside down.



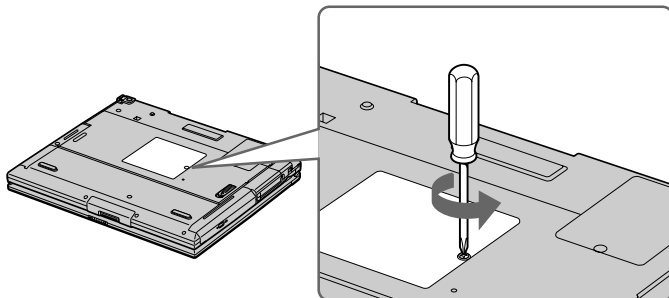
- 6 Open the cover on the bottom by unscrewing the screw (turn counter clockwise).
- 7 To remove the memory module, pull the tabs in the direction of the arrows 1. The memory module is released.
- 8 Pull the memory module in the direction of arrow 2.
- 9 Close the cover.
- 10 Gently tighten the screw.



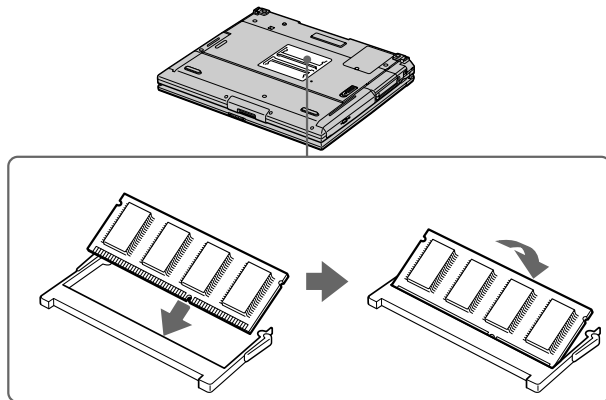
## Installing a memory module

To install a memory module, proceed as follows:

- 1 Shut down your computer and disconnect all peripheral devices.
- 2 Unplug the computer and remove the battery packs.
- 3 Wait until the computer cools down.
- 4 Turn your computer upside down.
- 5 Open the cover on the bottom by unscrewing the screw (turn counter clockwise).



- 6 Remove the new memory module from its packaging.
- 7 Install the memory module by sliding it into the memory module slot.
- 8 Press the module into place until it clicks.



- 9 Close the computer cover.
- 10 Tighten the screw on the bottom of the notebook.
- 11 Turn on the computer.

### *Viewing the amount of memory*

To view the amount of memory, proceed as follows:

- 1 Turn on the computer.
- 2 Go to **Sony Notebook Setup** via the **Start** menu. The **Sony Notebook Setup** dialog box appears.
- 3 In the **About this Computer** tab you can view the amount of system memory. If the additional memory does not appear, repeat the whole procedure and restart the notebook.

## Other precautions


### On handling the hard disk

The hard disk has a high storage density and reads or writes data in a short time. On the other hand, it may be easily damaged by mechanical vibration, shock or dust.

Although the hard disk has the safety device in itself to prevent losing data due to mechanical vibration, shock or dust, you should be careful when handling your computer.

To avoid damaging your hard disk:

- ❑ Do not give a shock to your computer.
- ❑ Keep away from magnets.
- ❑ Do not place your computer in a location subject to mechanical vibration or in unstable situation.
- ❑ Do not move your computer while the power is on.
- ❑ Do not turn off the power or restart the computer while reading or writing data.
- ❑ Do not use your computer in a place subject to extreme change of temperature.

 If the hard disk is damaged, the data cannot be restored.

### On handling the LCD screen

- ❑ Do not leave the LCD facing the sun as it can damage the LCD. Be careful when using the computer near a window.
- ❑ Do not scratch the LCD or exert pressure on it. This could cause malfunction.
- ❑ Using the computer in low temperature conditions may produce a residual image on the screen. This is not a malfunction. When the computer returns to normal temperature, the screen returns to normal.
- ❑ A residual image may appear on the screen if the same image is displayed for a lengthy period of time. The residual image disappears in a while. You can use a screensaver to prevent residual images.

- ❑ The screen becomes warm during operation. This is normal and does not indicate a malfunction.
- ❑ The LCD is manufactured using high-precision technology. You may, however, see tiny black points and/or bright points (red, blue, or green) that continuously appear on the LCD. This is a normal result of the manufacturing process and does not indicate a malfunction.
- ❑ Avoid rubbing the LCD screen, as this can damage the screen. Use a soft, dry cloth to wipe the LCD screen.

### *On using power source*

- ❑ Your computer operates on 100V-240V AC 50/60 Hz.
- ❑ Do not share the AC outlet with other power-consuming equipment, such as a photocopier or shredder.
- ❑ You can purchase a power strip with a surge protector. This device prevents damage to your computer caused by sudden power surges such as those that may occur during an electrical storm.
- ❑ Do not place heavy objects on the power cord.
- ❑ To disconnect the cord, pull it out by the plug. Never pull the cord itself.
- ❑ Unplug your computer from the wall outlet, if you will not be using the computer for a long time.
- ❑ When the AC adapter is not used, unplug it from the AC outlet.
- ❑ Use only the supplied AC adapter. Do not use any other AC adapter.

### *On handling your notebook*

- ❑ Clean with a soft, dry cloth or a soft cloth lightly moistened with a mild detergent solution. Do not use any type of abrasive pad, scouring powder, or solvent such as alcohol or benzine, as these may damage the finish of your computer.
- ❑ Should any solid object or liquid fall into the computer, shut down your computer and then unplug it. You may want to have the computer checked by qualified personnel before operating it any further.
- ❑ Do not drop the computer or place heavy objects on top of the computer.
- ❑ Do not place your computer in a location subject to:

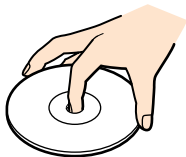
- ❑ Heat sources, such as radiators or air ducts,
- ❑ Direct sunlight,
- ❑ Excessive dust,
- ❑ Moisture or rain,
- ❑ Mechanical vibration or shock,
- ❑ Strong magnets or speakers that are not magnetically shielded,
- ❑ Ambient temperature of more than 35°C or less than 10°C,
- ❑ High humidity.
- ❑ Do not place electronic equipment near your computer. The electromagnetic field of your computer may cause a malfunction.
- ❑ Provide adequate air circulation to prevent that internal heat builds up. Do not place your computer on porous surfaces such as rugs or blankets, or near material such as curtains or draperies that may block its ventilation slots.
- ❑ The computer uses high-frequency radio signals and may cause interference to radio or TV reception. Should this occur, relocate the computer a suitable distance away from the set.
- ❑ Use only specified peripheral equipment and interface cables; otherwise, problems may result.
- ❑ Do not use cut or damaged connection cables.
- ❑ Your computer cannot be connected to a coin-operated telephone, and may not work with a private branch exchange (PBX).
- ❑ If the computer is brought directly from a cold location to a warm one, moisture may condense inside your computer. In this case, allow at least one hour before turning on your computer. If any problem occurs, unplug your computer and contact VAIO-Link.
- ❑ Make sure to disconnect the power cord before cleaning the computer.
- ❑ As you may lose important data once your computer is damaged, you should back up your data regularly. Restore the original application programs from the Product Recovery CD-ROM.

### *On handling floppy disks*

- ❑ Do not open the shutter manually or touch the surface of the floppy disk.
- ❑ Keep floppy disks away from magnets.
- ❑ Keep floppy disks away from direct sunlight and other sources of heat.

### *On handling CD-ROMs*

- ❑ Do not touch the surface of the disc.
- ❑ Do not drop or bend the disc.
- ❑ Fingerprints and dust on the surface of a disc may cause read errors. Always hold the disc by its edge and its central hole, as shown:



- ❑ Proper care of the disc is essential to its continuous reliability. Do not use solvents such as benzine, thinning agents, commercially available cleaners or anti-static spray, as they may cause damage to the disc.
- ❑ For normal cleaning, hold the disc by its edge and use a soft cloth to wipe the surface from the center out.
- ❑ If the disc is badly soiled, moisten a soft cloth with water, wring it out well, and use it to wipe the surface of the disc from the center out. Wipe off any remaining moisture with a dry soft cloth.

### *On using the battery pack*

- ❑ Never leave the battery pack in temperatures above 60°C, such as in a car parked in the sun or under direct sunlight.
- ❑ Battery life is shorter in a cold environment. This is due to decreased battery efficiency at low temperatures.
- ❑ Charge the batteries at temperatures between 10°C to 30°C. Lower temperatures require a longer charging time.
- ❑ While the battery is in use or being discharged, the battery pack heats up. This is normal and is not cause for concern.
- ❑ Keep the battery pack away from all sources of heat.
- ❑ Keep the battery pack dry.
- ❑ Do not open or try to disassemble the battery pack.
- ❑ Do not expose the battery pack to any mechanical shock.
- ❑ If you are not using the computer for an extended period of time, remove the battery pack from the computer to prevent damage to the battery.
- ❑ If, after fully charging the battery pack, the battery power is still low, the battery pack may be reaching the end of its life and should be replaced.
- ❑ You do not need to discharge the battery before recharging.
- ❑ If you have not used the battery pack for a considerable amount of time, recharge the battery.

### *On using headphones*

- ❑ **Road safety** – Do not use headphones while driving, cycling, or operating any motorized vehicle. It may create a traffic hazard and is illegal in some areas. It can also be potentially dangerous to play loud music while walking, especially at pedestrian crossings.



- ❑ **Preventing hearing damage** – Avoid using headphones at high volume. Hearing experts advise against continuous, loud and extended play. If you experience a ringing in your ears, reduce the volume or discontinue use.

### *On handling the Memory Stick™*

- ❑ Do not touch the Memory Stick™ connector with your finger or metallic objects.
- ❑ Use only the label supplied with the Memory Stick™ as a label.
- ❑ Do not bend, drop, or apply strong shock to the Memory Stick™.
- ❑ Do not disassemble or modify Memory Sticks™.
- ❑ Do not let Memory Sticks™ get wet.
- ❑ Do not use or store Memory Sticks™ in a location subject to:
  - ❑ Extremely high temperatures, such as in a car parked in the sun,
  - ❑ Direct sunlight,
  - ❑ High humidity or near corrosive substances.
- ❑ Use the storage case supplied with the Memory Stick™.

# Specifications

| <i>Product name</i>       | <b>PCG-GR214EP</b>  | <b>PCG-GR214MP</b>                              | <b>PCG-GR215MP</b>                              | <b>PCG-GR215SP</b>                                |
|---------------------------|---|---|---|---|
| <i>Model number</i>       | PCG-884M  | PCG-883M  | PCG-882M  | PCG-881M  |
| <i>Operating system</i>   | Microsoft® Windows® XP Professional   |   |   |   |
| <i>Processor</i>          | Mobile Intel® Pentium® III processor<br>866 MHz-M   | Mobile Intel® Pentium® III processor<br>1 GHz-M | Mobile Intel® Pentium® III processor<br>1 GHz-M | Mobile Intel® Pentium® III processor<br>1.2 GHz-M |
| <i>Hard disk drive</i>    | 15 GB   | 20 GB   | 30 GB   | 40 GB   |
| <i>Standard RAM</i>       | 128 MB SDRAM (in slot 128 MB x 1)   |   |   | 256 MB SDRAM<br>(in slot 256 MB x 1)              |
| <i>Maximum RAM</i>        | 512 MB  |   |   |   |
| <i>LCD screen</i>         | 14.1" XGA<br>(1024x768) TFT   | 14.1" XGA<br>(1024x768) TFT                     | 15.0" XGA<br>(1024x768) TFT                     | 15.0" SXGA+<br>(1400x1050)                        |
| <i>L2 cache memory</i>    | 512 KB (on die)   |   |   |   |
| <i>MPEG</i>               | MPEG 2 Digital Video Supports full-screen playback  |   |   |   |
| <i>Graphics</i>           | ATI Mobility RADEON™-D graphics card (16 MB integrated DDR Video RAM) with 3D performance |   |   |   |
| <i>Sound capabilities</i> | 16-bit CD-quality stereo sound  |   |   |   |

| <i>Product name</i>  | <b>PCG-GR214EP</b>  | <b>PCG-GR214MP</b>  | <b>PCG-GR215MP</b> | <b>PCG-GR215SP</b> |
|--|---|---|--------------------|--------------------|
| <i>Floppy disk drive (optional)</i>                          | 3.5" 1.44 MB  |   |                    |                    |
| <i>CD-ROM drive<br/>DVD-ROM drive<br/>CD-RW drive</i>        | Removable DVD-ROM drive: up to 24x max. CD-ROM reading speed / up to 8x max. DVD-ROM reading speed / laser diode properties: / wave length: DVD 780nm, CD-ROM 650nm/ laser output: DVD 11 mW (max)/CD-ROM 690uW   | Removable CD-RW/DVD-ROM drive: up to 24x max. CD-ROM reading speed / up to 8x max. CD-R writing speed / up to 4x max. CR-RW writing speed / up to 8x max. DVD-ROM reading speed / laser diode properties: /wave length: DVD 785nm, CD-RW 660nm/ laser output: DVD 11 mW (max), CD-RW 468 mW |                    |                    |
| <i>Internal modem</i>  | built-in modem V.90/K56Flex (56kbps) data/fax modem   |   |                    |                    |
| <i>Telecommunication capabilities</i>                        | Ethernet network, PSTN data connectivity  |   |                    |                    |
| <i>Expansion capabilities</i>                                | two PCMCIA type I or two PCMCIA type II or one type III Cards and with Cardbus type I/II  |   |                    |                    |
| <i>Built-in capabilities</i>                                 | stereo speakers, touchpad, Jog Dial™ with back button   |   |                    |                    |
| <i>Connection capabilities on notebook</i>                   | port replicator, printer, monitor, external speakers/headphone, external microphone, 3 USB, 2 x type I and II PC Card slots, or 1 x type III PC Card slot, modem, i.LINK™ (IEEE1394) S400, Ethernet (10 BASE-T/100 BASE-TX), white MG Memory Stick™ slot, TV Out, DC In |   |                    |                    |
| <i>Connection capabilities on port replicator (optional)</i> | DC In, printer, monitor, serial, 2 USB, PS/2 mouse/keyboard, Ethernet, AV-out, Line-In, docking connector, S-Video  |   |                    |                    |

| <i>Product name</i>                                       | <b>PCG-GR214EP</b>  | <b>PCG-GR214MP</b> | <b>PCG-GR215MP</b> | <b>PCG-GR215SP</b> |
|---|---|--------------------|--------------------|--------------------|
| <i>Supplied accessories</i>                               | rechargeable battery, AC adapter, AC power cord, phone cable, phone plug, weight saver                              |                    |                    |                    |
| <i>Service</i>  | 1 year free VAIO-Link Service   |                    |                    |                    |
| <i>Power requirement</i>                                  | DC 16V / AC 100- 240V   |                    |                    |                    |
| <i>Power management</i>                                   | ACPI (Advanced Configuration & Power Interface)   |                    |                    |                    |
| <i>Battery</i>  | Lithium ion   |                    |                    |                    |
| <i>Dimensions</i>   |   |                    |                    |                    |
| <i>Width</i>  | 312 mm  |                    | 325 mm             |                    |
| <i>Height</i>   | 35.5 mm   |                    | 37.0 mm            |                    |
| <i>Depth</i>  | 261.2 mm  |                    | 269.5 mm           |                    |
| <i>Weight</i><br><i>- with 1 battery and weight saver</i> | 2.55 kg   |                    | 2.9 kg             | 3.0kg              |
| <i>- with 1 battery and disc drive</i>                    | 2.88 kg   |                    | 3.2 kg             | 3.3kg              |
| <i>Operating temperature</i>                              | +5°C to +35°C (temperature gradient less than 10°C/hour)  |                    |                    |                    |
| <i>Storage temperature</i>                                | -20°C to +60°C (temperature gradient less than 10°C/hour)   |                    |                    |                    |
| <i>Operating humidity</i>                                 | 20% to 80% (not condensed), provided that humidity is less than 65% at +35°C (hygrometer reading of less than 29°C) |                    |                    |                    |

*Product name****PCG-GR214EP******PCG-GR214MP******PCG-GR215MP******PCG-GR215SP****Storage humidity*10% to 90% (not condensed), provided that humidity is less than 20% at +60°C  
(hygrometer reading of less than 35°C)

Specifications are subject to change without notice.

## Glossary

This section refers to terms used in this manual or elsewhere in the VAIO world. These terms and definitions have been compiled to provide you with a better understanding of your VAIO computer.

| <i>Term</i>                        | <i>Definition</i>  |
|------------------------------------|--|
| <i>&lt;F1&gt; key</i>              | The <F1> key gives you access to the online help of most software.   |
| <i>10BASE-T/100BASE-TX</i>         | Ethernet system providing data transfer rates of 10 Mbps (megabits per second) and 100 Mbps. The 100BASE-TX is a very direct derivative of 10BASE-T. Its 100 Mbps speed is achieved by simply sending the signal 10 times faster.  |
| <i>ACPI</i>                        | Short for Advanced Configuration and Power Interface, a power management specification. ACPI enables the operating system to turn peripherals on and off and to control the amount of power given to each device attached to the computer. With ACPI, a CD-ROM player can be turned off by the operating system if it is not in use. |
| <i>Application recovery</i>        | A recovery process that enables you to recover any of the applications initially available on the computer. Performing an application recovery is useful when an individual application does not run properly or to reinstall a driver when a device does not work properly.   |
| <i>Application recovery CD-ROM</i> | CD-ROM that enables a VAIO computer user to recover all the applications that were available when the computer was purchased. The CD-ROM is supplied with the computer.  |
| <i>BIOS</i>                        | An acronym for Basic Input/Output System. The BIOS is a program that enables the computer to start when you turn it on. It monitors the data stream between the operating system and the computer's hardware devices.  |

| <i>Term</i>            | <i>Definition</i>  |
|------------------------|--|
| <i>CardBus</i>         | CardBus is the commercial name for an advanced PC Card. The CardBus technology allows computer users to enjoy higher performances as far as data transfer and operating speed are concerned. See PCMCIA.                                 |
| <i>CD-ROM</i>          | Abbreviation for Compact Disc Read-Only Memory. A high-capacity optical disc, usually 650 MB in size, capable of being read from but not written to.   |
| <i>CD-RW</i>           | Short for Compact Disc-ReWriteable. Compact Disc that can be used to write or rewrite data to it. A CD-RW can be written to several times, a CD-R can only be written to once.   |
| <i>CPU</i>             | The CPU (Central Processing Unit) is the brains of the computer; it processes the instructions of your system's programs. The CPU is also known as the processor or microprocessor and can be found on the motherboard of your computer. |
| <i>DC In</i>           | The Direct Current interface to which you connect your computer's AC adapter.  |
| <i>Docking station</i> | An additional device that you can connect to your notebook. The docking station contains slots for expansion boards, bays for storage devices and ports for additional peripherals (such as printers or monitors).                       |
| <i>Driver</i>          | A driver is software enabling you to use hardware devices. For example, in order for you to be able to use a printer, you must first install its driver. Many drivers, such as the mouse driver, come with the operating system.         |
| <i>DVD-ROM</i>         | Short for Digital Video Disc. A type of read-only CD with a minimum capacity of 4.7 GB (maximum capacity can reach 17 GB). This high storage power makes it the ideal medium for storing films.  |

| <i>Term</i>            | <i>Definition</i>   |
|------------------------|---|
| <i>Ethernet</i>        | Ethernet is the most widely implemented local area network (LAN) technology. The Ethernet system called 10BASE-T provides data transfer rates of 10 Mbps (megabits per second). A more recent version of Ethernet, called 100BASE-T, provides data transfer rates of 100 Mbps. Gigabit Ethernet supports data rates of 1 gigabit (1,000 megabits) per second.   |
| <i>EULA</i>            | EULA (End-User License Agreement) is the name given to a license governing the software on your computer. The EULA can be found in the <b>Read this first</b> section at the beginning of the software guide or directly on the VAIO desktop.   |
| <i>i.LINK™</i>         | i.LINK™ is Sony's version of the IEEE 1394 standard for high-speed digital serial interface. The standard is regarded in the audio/video and IT industries as the most suitable interface for connecting computers and digital audio/video devices (such as digital cameras etc.).  |
| <i>ISP</i>             | An ISP (Internet Service Provider) is a company which provides you with a user name, password and telephone number in order to connect to the Internet.   |
| <i>L2 cache memory</i> | Cache memory is RAM-like memory that enables quick access to data that has already been read by the computer. L1 and L2 are levels of cache memory in a computer.   |
| <i>LAN</i>             | A LAN (Local Area Network) is a group of computers connected together within a limited geographical area. It enables users to share devices (such as printers) and information using one processor or server.   |
| <i>LCD</i>             | Short for Liquid Crystal Display. Flat notebook display technology using liquid crystals (and light polarisation) to provide sharp, flicker-free images on a screen comprised of millions of tiny cells. Color can be produced by two basic techniques. Passive matrix is the less expensive of the two technologies. The active matrix technology (or TFT) produces better quality but is also more expensive. |
| <i>LED</i>             | Short for Light-Emitting Diode. A semiconductor device that lights up when electricity passes through it.   |



| <i>Term</i>                | <i>Definition</i>  |
|----------------------------|--|
| <i>Lithium-ion battery</i> | A lithium-ion battery uses lithium cobalt oxide and carbon as electrodes and ions move from one electrode to the other during charge and discharge. Lithium-ion batteries are the first choice for notebooks because of their light weight, high energy density and because they have no memory effect. In addition they do not use heavy metals like lead, mercury or cadmium.  |
| <i>MAPI</i>                | Short for Messaging Application Program Interface. A Microsoft Windows® interface enabling you to send e-mail messages. It allows e-mail access and distribution among applications. MAPI-compatible applications include a Send Mail or Send in the File menu of the application.   |
| <i>maximum RAM</i>         | The maximum amount of RAM that your computer can contain. Once this amount is reached, you can no longer add additional RAM to your computer.  |
| <i>Motherboard</i>         | The motherboard is the main circuit board inside your computer. It holds the CPU, the BIOS, the memory and so on.  |
| <i>MPEG</i>                | MPEG or Moving Pictures Experts Group is a standard for audio-visual compression of video sequences. MPEG achieves high compression rates by storing only the changes from one frame to another. The decrease in data is generally imperceptible to the human eye. MPEG-1 was developed for digital storage of video and audio data on CD-ROM. MPEG-2 achieves better image and audio quality and is more targeted to TV broadcasting and DVD. |
| <i>Operating system</i>    | The operating system is software that manages all the other programs in a computer. It defines how the computer reads and writes information to its disks (and other hardware). Windows® 2000, Windows® Millennium Edition, Windows® XP Professional and Windows® XP Home Edition are examples of operating systems found on VAIOs.  |
| <i>Partition</i>           | A partition is a logical division of a computer's hard disk. A two-partition hard drive would typically contain C: and D: drives. Partitioning is particularly useful if you run more than one operating system or to clearly separate your data files from your installed software.   |

| <i>Term</i>                    | <i>Definition</i>   |
|--------------------------------|---|
| <i>PBX</i>                     | A PBX (Private Branch Exchange) is a private telephone network within an enterprise. Under this system, the calls between the enterprise members are local and the phone numbers are made up of 3 or 4 digits. Companies generally choose this phone system for internal communication because it is less expensive than the regular network. The users can still share a number of outside lines for making calls external to the PBX. |
| <i>PC Card</i>                 | A PCMCIA card. The term PC Card is more widely used than PCMCIA. See PCMCIA.  |
| <i>PCMCIA</i>                  | PCMCIA (Personal Computer Memory Card International Association) is the name of the group that produced the specification for the credit card-sized plug-in boards for laptop computers. The cards used to be called PCMCIA cards, but as this was rather unpronounceable, these cards are now termed PC cards. An example of a PC card is a credit card-sized modem.   |
| <i>Pixel</i>                   | A pixel (Picture Element) is a part of your screen. Your screen is made up of thousands of pixels, enabling you to see colours and pictures on it. The more pixels, the higher the resolution and the better the image quality.   |
| <i>Port replicator</i>         | An additional device that you can connect to your notebook. The port replicator contains ports that enable you to connect additional peripherals (such as a printer or a monitor) to your VAIO. A port replicator is similar to a docking station, but does not include additional slots for adding expansion boards or storage devices.  |
| <i>Processor</i>               | The processor is the brains of the computer; it processes the instructions of your system's programs. The processor is also known as the CPU or microprocessor and can be found on the motherboard (see this word) of your computer.  |
| <i>Product recovery CD-ROM</i> | The product recovery CD-ROMs include the application recovery CD-ROM and the system recovery CD-ROM(s)  |
| <i>PS/2</i>                    | A type of mouse or keyboard port.   |

| <i>Term</i>             | <i>Definition</i>  |
|-------------------------|--|
| <i>PSTN</i>             | PSTN (Public Switched Telephone Network) refers to the plain old telephone service, the national telecommunication networks implementing voice transmission by using analog signals.   |
| <i>RAM</i>              | Short for Random Access Memory, the memory used to run programs and store data in current use. RAM is the fastest kind of memory to read from and write to. Information stored in RAM is lost when you turn off the computer. The higher the RAM capacity, the faster your current data can be processed.  |
| <i>Resolution</i>       | The degree of sharpness and clarity of an image. Resolution is expressed in pixels. Frequent computer screen resolutions are 640 x 480 pixels (VGA resolution; appropriate for a 14-inch screen), 800 x 600 (appropriate for a 15-inch screen), 1,024 by 768 (appropriate for a 17-inch screen), and 1,280 by 1,024. LCD displays usually use a higher resolution than a CRT of the same size. |
| <i>RGB signal cable</i> | RGB stands for Red, Green, Blue. A cable that requires separate transmission types for the three colours on the display.   |
| <i>SDRAM</i>            | Synchronous DRAM is a kind of dynamic random access memory running at a much higher clock speed than regular memory.   |
| <i>SELV</i>             | Short for Safety Extra Low Voltage. A secondary circuit which is so designed and protected that its voltages do not exceed a safe value under normal operating conditions.   |
| <i>Standard RAM</i>     | The amount of RAM that is available on your computer when you purchase it.   |
| <i>System recovery</i>  | A recovery process that enables you to recover the hard disk image initially available on the computer. Performing a system recovery is useful in the event of a serious system crash or if you want to modify the size of your partitions.  |

| <i>Term</i>                   | <i>Definition</i>  |
|-------------------------------|--|
| <i>System recovery CD-ROM</i> | CD-ROM that is supplied with your computer and that enables a VAIO computer user to recover the hard disk image that was available when the computer was purchased.  |
| <i>TFT</i>                    | Short for Thin Film Transistor. Top-of-the-range notebook display for excellent picture quality. The TFT technology offers the sharpest resolution for flat displays; each pixel is supported by one to four transistors.  |
| <i>TNV</i>                    | Short for Telecommunications Network Voltage. A secondary circuit that, under normal operating conditions, carries telecommunication signals. A typical TNV-circuit is a PSTN (Public Switched Telephone Network) modem.   |
| <i>UPS</i>                    | A UPS (Uninterruptible Power Supply) is a device including a battery that protects your computer from data loss in the event of a power failure. The battery takes over as soon as a power interruption is detected. If you are using the computer when the power failure occurs, you have time to save all unsaved data and to shut down your computer. |
| <i>USB</i>                    | USB (Universal Serial Bus) is a hardware interface for attaching devices (such as a keyboard, mouse, joystick, scanner or printer). You can connect up to 127 devices to a USB port. The USB standard is Hot Plug and Play.  |
| <i>VAIO</i>                   | Short for Video Audio Integrated Operation. Brand name covering Sony's PC products, peripherals, accessories and software. VAIO-branded items are all designed to make the best use of Sony's Audio-Video (AV) and Information Technology (IT) skills.   |
| <i>WAN</i>                    | WAN (Wide Area Network) is a computer network connected together and covering a relatively large geographical area. This is in contrast to LAN, where the network is usually set up within one building or small geographical area. The largest existing WAN is the Internet.  |
| <i>XGA</i>                    | Short for Extended Graphic Array, a graphics standard. An XGA board can provide up to 1,024 x 768 pixels and supports up to 65 thousand colours.   |